FRAMEWORK FOR THE ANNUAL REPORT OF THE STATE CHILDREN'S HEALTH INSURANCE PLANS UNDER TITLE XXI OF THE SOCIAL SECURITY ACT

Preamble

Section 2108(a) of the Act provides that the State and Territories *must assess the operation of the State child health plan in each Federal fiscal year, and report to the Secretary, by January 1 following the end of the Federal fiscal year, on the results of the assessment. In addition, this section of the Act provides that the State must assess the progress made in reducing the number of uncovered, low-income children. The State is out of compliance with SCHIP statute and regulations if the report is not submitted by January 1. The State is also out of compliance if any section of this report relevant to the State's program is incomplete.

To assist States in complying with the statute, the National Academy for State Health Policy (NASHP), with funding from the David and Lucile Packard Foundation, has coordinated an effort with States and CMS over the years to design and revise this Annual Report Template. Over time, the framework has been updated to reflect program maturation and corrected where difficulties with reporting have been identified.

The framework is designed to:

- **A.** Recognize the *diversity* of State approaches to SCHIP and allow States *flexibility* to highlight key accomplishments and progress of their SCHIP programs, **AND**
- B. Provide *consistency* across States in the structure, content, and format of the report, AND
- C. Build on data already collected by CMS quarterly enrollment and expenditure reports, AND
- D. Enhance accessibility of information to stakeholders on the achievements under Title XXI.

^{* -} When "State" is referenced throughout this template, "State" is defined as either a state or a territory.

FRAMEWORK FOR THE ANNUAL REPORT OF THE STATE CHILDREN'S HEALTH INSURANCE PLANS UNDER TITLE XXI OF THE SOCIAL SECURITY ACT

DO NOT CERTIFY YOUR REPORT UNTIL ALL SECTIONS ARE COMPLETE.

State/Terri	ritory: PA										
	(Name of State/Territory)										
The followi 2108(a)).	The following Annual Report is submitted in compliance with Title XXI of the Social Security Act (Section 2108(a)).										
Signature:											
		Georg	e L. Hoov	er							
SCHIP Program Name(s): All, Pennsylvania's Children's Health Insurance Program											
SCHIP Pro	SCHIP Program Type: SCHIP Medicaid Expansion Only Separate Child Health Program Only Combination of the above										
Reporting I	Period: 2007		Note: Fed	eral Fiscal Year 2007 starts	10/1/06 and ends 9/30/07.						
Contact Pe	erson/Title: G	eorge L. Hoover, De	eputy Ins	urance Commissione	r						
Address:	333 Market Stree	et Lobby Level									
, taar 000.		n, Lobby Love.									
City:	Harrisburg	State:	PA	Zip:	17120						
Phone:	(717) 346-1366		_ Fax:	(717) 705-1643							
Email:	gehoover@state	.pa.us									
Suhmissio	n Date: 1/3/200	ıQ									

(Due to your CMS Regional Contact and Central Office Project Officer by January 1st of each year)

SECTION I: SNAPSHOT OF SCHIP PROGRAM AND CHANGES

To provide a summary at-a-glance of your SCHIP program characteristics, please provide the following information. You are encouraged to complete this table for the different SCHIP programs within your state, e.g., if you have two types of separate child health programs within your state with different eligibility rules. If you would like to make any comments on your responses, please explain in narrative below this table.

	SCH	P Medic	P Medicaid Expansion Program					arate Child Health Program					
	* Upper % of FPL are defined as <u>Up to and Including</u>												
			From					% of FPL conception to birth		% of FPL *			
	From		% of FPL for infants		% of FPL *	From	185	% of FPL for infants	300	% of FPL *			
Eligibility	From		% of FPL for children ages 1 through 5 % of FPL * From 133		133	% of FPL for children ages 1 through 5	300	% of FPL *					
	From		% of FPL for children ages 6 through 16		% of FPL *	From	100	% of FPL for children ages 6 through 16	300	% of FPL *			
	From		% of FPL for children ages 17 and 18		% of FPL *	From	100	% of FPL for children ages 17 and 18	300	% of FPL *			
			No				\boxtimes	No					
								Yes - Please descr For which population FPL levels) [1000]					
Is presumptive provided for chi			Yes, for whom and how long? [1000]			Yes, for whom and how long? [1000]					Average number of eligibility periods gr individual and averapresumptive eligibil	anted pe	er ation of the
								Brief description of eligibility policies [1		esumptive			
			N/A					N/A					
Is retroactive	eligibility		No		□ No								

available?		Yes, for whom and how long?		Childre Medica circum for CH enrolle	or whom and how long? en who are disenrolled from aid because of a change in estances and who are eligible IP may be retroactively ed to avoid a lapse in health overage.
		N/A		N/A	
Does your State Plan				No	
contain authority to implement a waiting list?		Not applicable		Yes	
implement a waiting list:				N/A	
Does your program have		No		No	
a mail-in application?		Yes		Yes	
		N/A		N/A	
Can an applicant apply		No		No	
for your program over the phone?		Yes		Yes	
priorie:		N/A		N/A	
				_	
Does your program have an application on your		No		No	
website that can be printed, completed and		Yes	\boxtimes	Yes	
mailed in?		N/A		N/A	
		No		No	
		Yes – please check all that apply	\boxtimes	Yes -	please check all that apply
		Signature page must be printed and mailed in			ignature page must be printed nd mailed in
Con on acalliant		Family documentation must be	-	F	amily documentation must be
Can an applicant apply for your program on-line?		mailed (i.e., income documentation)			nailed (i.e., income ocumentation)
		Electronic signature is required		⊠ E	lectronic signature is required
				□ N	lo Signature is required
]	1 N/A		N1/A	
		N/A		N/A	
D		N	K	₁	
Does your program		No		1	No

require a face-to-face interview during initial	Yes				Yes					
application	□ N/A				N/A					
	□ No				□ No					
			Yes		\boxtimes	Yes				
	Specif	y nui	mber of months		Specify number	er of months	6			
						ps (including FP ninsurance appl				
Does your program require a child to be uninsured for a minimum amount of time prior to enrollment (waiting period)?					no greater tha waiting period household inco but no greater without private (6) months. List all exempt uninsurance [' - Child has not - The child's pursu 1936 (2nd Sp. 1) known as the Compensation - The child's pursurance plar self-funded plar application for employed and under the "Und Law" - A child is trar	t passed its seco arent is eligible to ant to the act of Session., 1937 ne "Unemployme	not have any ilies with a 200% FPL, must be period of six the period of and birthday o receive December 5, P.L. 2897, No. nt ed by a health e plan or a e of onger eceive benefits npensation e			
			N/A			N/A				
						<u> </u>				
Does your program match prospective		No				No				
enrollees to a database that details private		Yes			\boxtimes	Yes				

insurance status?				If yes, what database? [1000] Each new applicant is matched against a third party contractor (currently Health Management Systems) to determine if they are currently covered or if they meet the period of uninsurance. Each of our insurance contractors is also required to match new applicants against their internal data bases.						
		/A			□ N/A					
		_								
		No			1	No				
		Yes		\boxtimes	`	Yes				
		Specify numb			•		r of months	12		
	Explain circumstances when a child would lose eligibility during the time period in the box below						hen a child wo period in the b			
Does your program provide period of continuous coverage regardless of income changes?				- Moves to - Reaches - Obtains enrolled ir - Become or a patier diseases - Death of - Misinforr which woo determina informatio	 Moves to another state Reaches 19 years of age Obtains private health insurance or is enrolled in Medicaid Becomes an inmate of a public institution or a patient in an institution for mental diseases Death of the child Misinformation provided at application which would have resulted in a determination of ineligibility if the correct information had been known Voluntary termination request 					
		N/A			N	I/A				
Does your program		No			No					
require premiums or an enrollment fee?		Yes			Yes					
emoniment ree:		Ilment fee			lment					
		mount um amount		Premiu	mount ım am					
	Ye	arly cap			arly ca					
	If yes, briefly explain fee structure in the box below			If yes, briefly explain fee structure in the box below (including premium/enrollment fee amounts and include Federal poverty levels where appropriate)						

			Children in families with household incomes: - no greater than 200% of the FPL, there is no premium - greater than 200% FPL but no greater than 250% FPL pay 25% of the per member per month cost - greater than 250% FPL, but no greater than 275% FPL pay 35% of the per member per month cost - greater than 275% FPL, but no greater than 300% pay 40% of the per member per month costs. Cost sharing is capped at 5% of the household income.					
		N/A		N/A				
				· ·				
Does your program	□ No			No				
impose copayments or coinsurance?	Yes		\boxtimes	Yes				
combutance:	□ N/A			N/A				
Does your program	☐ No			No				
impose deductibles?	☐ Yes ☐ N/A			Yes N/A				
	☐ No			No				
Does your program	Yes			Yes				
require an assets test?	If Yes, plea	ase describe below	If Yes,	, please describe below				
				NI/A				
	□ N/A			N/A				
Does your program	□ No			No				
require income	☐ Yes			Yes				
disregards?		ase describe below		please describe below				

		N/A	count mont - \$200 unde mont age c - applie for el incon	Work deduction for each employed y member whose income must be ted in determining eligibility (\$120 hly; \$1440 annually) Day care expense incurred up to monthly/\$2400 annually for a child r the age of two; up to \$175 hly/\$2100 annually for a child over the of two or for a disabled adult After income disregards above are ed and adjusted income is determined igibility and cost sharing purposes, all ne above 200% to 300% FPL is garded		
				1.77.7		
		1		[
		No		No		
		Yes		Yes		
Is a preprinted renewal form sent prior to eligibility expiring?	We send out form to family with their information pre-completed and ask for confirmation			We send out form to family with their information precompleted and ask for confirmation		
		We send out form but do not require a response unless income or other circumstances have changed		We send out form but do not require a response unless income or other circumstances have changed		
		N/A		N/A		
	sed o sharii	on the county of residence and the insurang, a combination of premiums and poin				
Comments on Responses in	Tabl	le:				
Is there an assets test	for ch	nildren in your Medicaid program?		Yes No No N/A		
		s test in your separate child health program? n the narrative section below the asset test i		r		
Are there income disre	gards	s for your Medicaid program?		Yes No NA		
program? If yes, please d	Are they different from the income disregards in your separate child health program? If yes, please describe in the narrative section below the income disregards used in your separate child health program.					

Income Citizenship Insured Status □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □							
8. Have you made changes to any of the following policy or program areas during indicate "yes" or "no change" by marking appropriate column.	the re	porting pe	eriod?	Plea	ase		
	Expa	Medicaid ansion S0 Program		· •	С	Separate hild Healt Program	h
	Yes	No Change	N/A		Yes	No Change	N/A
Applicant and enrollee protections (e.g., changed from the Medicaid Fair Hearing Process to State Law)							
Application							
Application documentation requirements							
Benefit structure							
Cost sharing (including amounts, populations, & collection process)					\boxtimes		
Crowd out policies					\boxtimes		
Delivery system							
Eligibility determination process (including implementing a waiting lists or open enrollment periods)					\boxtimes		
Eligibility levels / target population							
Assets test in Medicaid and/or SCHIP							
Income disregards in Medicaid and/or SCHIP					\boxtimes		
Eligibility redetermination process						\boxtimes	
Enrollment process for health plan selection						\boxtimes	
Family coverage							\boxtimes
Outreach (e.g., decrease funds, target outreach)					\boxtimes		
Premium assistance							

Documentation Required

Is a joint application used for your Medicaid and separate child health

Self-Declaration

7. Indicate what documentation is required at initial application

program?

Prenatal Eligibility expansion							
Waiver populations (funded under title XXI)							
Parents							
Pregnant women							
Childless adults							
Methods and procedures for prevention, investigation of fraud and abuse	n, and referral of cases					\boxtimes	
Other – please specify							•
Applicant and enrollee protections (e.g., changed from the Medicaid Fair Hearing Process to State Law)	With the expanded reviews for moving fr can also request a premium rate to a hig mistake in income or The change was initial cost program, there we desire to protect to	om Fregeview gher rate determinated bedeen are ma	e CHIP to if coverage within to nation of cause within	o Low-co age is to he low-co family size h the diff tunities f	st CHIP. move fost progreze. erent tielor calcul	An enro	llee wer to a ow-
Application	We made minor chan of the expanded prog		he applic	ation to r	eflect the	e availabi	lity
Application documentation requirements	We now require verification of immigration status for those claiming to be legal immigrants With the increased emphasis on citizenship, we desired to improve the integrity of our program by requiring that a family provide proof that an applicant child is a qualified alien consistent with SCHIP regulations defined at 457.320(b)(6).						ve
Benefit structure	See explanation in na	ırrative	below				
Cost sharing (including amounts, populations, & collection process)	Please see narrative	below.					

Crowd out policies	
Olowa dat policies	Pennsylvania added monitoring and strategies to limit crowd out to our policies due to the expansion of coverage to 300% FPL. Please see narrative below for additional information.
Delivery system	
Eligibility determination process (including implementing a waiting lists or open enrollment periods)	Pennsylvania added an additional cross match through a third party liability contract to determine current and recent health insurance status for all applicants with incomes greater than 200% FPL.
Eligibility levels / target population	Pennsylvania increased its eligibility limits. Children in families with household income no greater than 200% of the FPL are still enrolled in Free CHIP. Children in families with household income greater than 200% of the FPL, but no greater than 300% of the FPL are enrolled in low-cost CHIP, and children in families with household incomes greater than 300% are allowed to buy into the program at cost, if private insurance is unaffordable or inaccessible.
Assets test in Medicaid and/or SCHIP	
Income disregards in Medicaid and/or SCHIP	Pennsylvania modified its income disregards to disregard all income between 200% and 300% of the FPL. The reason for the change was to expand coverage to children in families with household income no greater than 300% of the FPL.
Eligibility redetermination process	
Enrollment process for health plan selection	
Family coverage	
Outreach	See Section III "Outreach" for detailed description of outreach activities during the reporting period.
Premium assistance	

Waiver populations (funded under title XXI)							
Parents							
Pregnant women							
Childless adults							
Methods and procedures for prevention, investigation, and referral of cases of fraud and abuse							
Other – please specify							
a.							
b.							
~.							
C.							

Enter any Narrative text below. [7500]

Applications - Applications may be filed over the phone by calling the CHIP helpline. Helpline counselors use the so-called "power-user" version of the Commonwealth of Pennsylvania Access to Social Services (COMPASS) to enter applicant information. COMPASS performs an eligibility review for both CHIP and Medicaid and forwards the data to the appropriate administrative entity for processing.

Additionally, several of our contractors, through their help desks, provide assistance to applicants having difficulty filling out the applications, but not to the point of accepting an application over the phone. The application may be completed online and submitted electronically with an e-signature. A signed application page is required if the family chooses not to use e-signature. In either case, applicants are then required to submit written income documentation.

Two of our eight contractors are currently using preprinted renewal forms. The capability exists for the remaining contractors and we expect many of them to provide this service in the future.

Income Disregards – CHIP income disregards mirror Medicaid's with the exception of CHIP disregarding income between 200 and 300% of the FPL to expand eligibility to 300% of FPL.

Citizenship – U.S. citizenship is self-declared. If an applicant states that they are legal immigrants, we request documentation to certify they meet the eligibility requirements under immigration status.

Insured Status – We accept self-declaration; however, we use a third party contractor to match new applicants with adjusted gross income greater than 200% of FPL against a database to ensure the applicant meets the period of uninsurance prior to enrollment.

Benefits - No benefits are being limited beyond the limits of the initial state plan; however, some benefits were expanded.

o cover counseling, education and related services to prevent and address the consequences of at-risk behaviors related to sexually transmitted diseases (STDs) and pregnancy

o increased the non-hospital residential from 30 days per year and 90 lifetime to 90 days per year and 360 lifetime

o increased outpatient visits from 30 full session visits per year and 120 lifetime to 90 per year and 360 lifetime

o increased the number of therapy visits authorized from a maximum of 60 visits combined for speech, occupational, and physical therapy to 60 visits maximum for each of the above therapies. Describes that there are no maximums for chemotherapy, dialysis, respiratory, and radiation therapy.

With the CHIP expansion, we implemented cost sharing for our

expanded population. By adding cost sharing requirements, both premiums and co-payments, we made the product more like a commercially available health insurance product in hopes of deterring substitution.

As stated previously, there is no cost sharing for children in families with household incomes no greater than 200% FPL. Families with incomes greater than 200% must pay premiums as follows:

- greater than 200% but no greater than 250% 25% of pmpm cost
- greater than 250% but no greater than 275% 35% of pmpm cost
- greater than 275% but no greater than 300% 40% of pmpm cost
- greater than 300% can buy into coverage at 100% of the cost negotiated with each of the contractors

In addition, children in families with income greater than 200% FPL must pay point-of-service copayments as follows:

- Primary care visits \$5
- Specialists \$10
- Emergency care \$25 (waived if admitted)
- Prescriptions \$6 for generic and \$9 for brand names

There are no co-payments for well-baby visits, well-child visits, immunizations, or emergency care that results in an admission.

Premiums are paid directly to the insurance contractor while co-payments are paid at the point of service. Co-payments are limited to physical health and do not include routine preventive and diagnostic dental services or vision services.

Pennsylvania will continue to monitor the rate of employer based coverage for changes and trends. Additionally, we implemented a cross match through a third party liability contract to determine current and recent health insurance status. The match determines if the applicant is currently uninsured and has met the required period of uninsurance.

Pennsylvania implemented a six-month period of uninsurance for children over the age of two with an adjusted income greater than 200% FPL unless the child lost insurance due to a parent losing employment or the child is transferring from one government-subsidized health care program to another. Additionally, we included cost sharing in the form of premiums and co-payments for families with incomes greater than 200%. The cost sharing more closely mirrors commercial products and will serve as an additional disincentive for families dropping private coverage.

In addition to monitoring for overall level of substitution, Pennsylvania will compare the data for the 0-2 year olds with data for the 2-5 year olds to determine if the no period of uninsurance for the 0-2 year olds is significantly increasing the rate of substitution.

If Pennsylvania finds a significant level of substitution (10% of enrollees dropping or being dropped from private coverage), it will reevaluate the exceptions to the waiting period to determine if they are contributing to substitution and modify them as necessary. We would also consider incrementally increasing the uninsured period up to an additional 6 months to reverse the substitution trend. Another strategic option is to increase the cost sharing requirements for this target population to deter substitution.

SECTION II: PROGRAM'S PERFORMANCE MEASUREMENT AND PROGRESS

This section consists of three subsections that gather information on the core performance measures for the SCHIP program as well as your State's progress toward meeting its general program strategic objectives and performance goals. Section IIA captures data on the core performance measures to the extent data is available. Section IIB captures your enrollment progress as well as changes in the number and/or rate of uninsured children in your State. Section IIC captures progress towards meeting your State's general strategic objectives and performance goals.

SECTION IIA: REPORTING OF CORE PERFORMANCE MEASURES

CMS is directed to examine national performance measures by the SCHIP Final Rules of January 11, 2001. To address this SCHIP directive, and to address the need for performance measurement in Medicaid, CMS, along with other Federal and State officials, developed a core set of performance measures for Medicaid and SCHIP. The group focused on well-established measures whose results could motivate agencies, providers, and health plans to improve the quality of care delivered to enrollees. After receiving comments from Medicaid and SCHIP officials on an initial list of 19 measures, the group recommended seven core measures, including four core child health measures:

Well child visits in the first 15 months of life
Well child visits in the 3rd, 4th, 5th, and 6th years of life
Use of appropriate medications for children with asthma
Children's access to primary care practitioners

These measures are based on specifications provided by the Health Plan Employer Data and Information Set (HEDIS®). HEDIS® provides a useful framework for defining and measuring performance. However, use of HEDIS® methodology is <u>not</u> required for reporting on your measures. The HEDIS® methodology can also be modified based on the availability of data in your State.

This section contains templates for reporting performance measurement data for each of the core child health measures. Please report performance measurement data for the three most recent years (to the extent that data are available). In the first and second column, data from the previous two years' annual reports (FFY 2005 and FFY 2006) will be populated with data from previously reported data in SARTS, enter data in these columns only if changes must be made. If you previously reported no data for either of those years, but you now have recent data available for them, please enter the data. In the third column, please report the most recent data available at the time you are submitting the current annual report (FFY 2007). Additional instructions for completing each row of the table are provided below.

If Data Not Reported, Please Explain Why:

If you cannot provide a specific measure, please check the box that applies to your State for each performance measure as follows:

<u>Population not covered</u>: Check this box if your program does not cover the population included in the measure.

<u>Data not available</u>: Check this box if data are not available for a particular measure in your State. Please provide an explanation of why the data are currently not available.

<u>Small sample size</u>: Check this box if the sample size (i.e., denominator) for a particular measure is less than 30. If the sample size is less than 30, your State is not required to report data on the measure. However, please indicate the exact sample size in the space provided.

Other: Please specify if there is another reason why your state cannot report the measure.

Status of Data Reported:

Please indicate the status of the data you are reporting, as follows:

<u>Provisional</u>: Check this box if you are reporting data for a measure, but the data are currently being modified, verified, or may change in any other way before you finalize them for FFY 2007.

Final: Check this box if the data you are reporting are considered final for FFY 2007.

<u>Same data as reported in a previous year's annual report</u>: Check this box if the data you are reporting are the same data that your State reported in another annual report. Indicate in which year's annual report you previously reported the data.

Measurement Specification:

For each performance measure, please indicate the measurement specification (i.e., were the measures calculated using the HEDIS® technical specifications, HEDIS®-like specifications, or some other source with measurement specifications unrelated to HEDIS®). If the measures were calculated using HEDIS® or HEDIS®-like specifications, please indicate which version was used (e.g., HEDIS® 2007). If using HEDIS®-like specifications, please explain how HEDIS® was modified.

Data Source:

For each performance measure, please indicate the source of data – administrative data (claims) (specify the kind of administrative data used), hybrid data (claims and medical records) (specify how the two were used to create the data source), survey data (specify the survey used), or other source (specify the other source). If another data source was used, please explain the source.

Definition of Population included in the Measure:

Please indicate the definition of the population included in the denominator for each measure (such as age, continuous enrollment, type of delivery system). Check one box to indicate whether the data are for the SCHIP population only, or include both SCHIP and Medicaid (Title XIX) children combined. Also provide a definition of the numerator (such as the number of visits required for inclusion).

Note: You do not need to report data for all delivery system types. You may choose to report data for only the delivery system with the most enrollees in your program.

Year of Data:

Please report the year of data for each performance measure. The year (or months) should correspond to the *period in which utilization took place*. Do *not* report the year in which data were collected for the measure, or the version of HEDIS® used to calculate the measure, both of which may be different from the period corresponding to utilization of services.

Performance Measurement Data (HEDIS® or Other):

In this section, please report the numerators, denominators, and rates for each measure (or component). The template provides two sections for entering the performance measurement data, depending on whether you are reporting using HEDIS® or HEDIS®-like methodology or a methodology other than HEDIS®. The form fields have been set up to facilitate entering numerators, denominators, and rates for each measure. If the form fields do not give you enough space to fully report on your measure, please use the "additional notes" section.

Note: SARTS will calculate the rate if you enter the numerator and denominator. Otherwise, if you only have the rate, enter it in the rate box.

If you typically calculate separate rates for each health plan, report the aggregate state-level rate for each measure (or component). The preferred method is to calculate a "weighted rate" by summing the numerators and denominators across plans, and then deriving a single state-level rate based on the ratio of the numerator to the denominator. Alternatively, if numerators and denominators are not available, you may calculate an "unweighted average" by taking the mean rate across health plans.

Explanation of Progress:

The intent of this section is to allow your State to highlight progress and describe any quality improvement activities that may have contributed to your progress. If improvement has not occurred over time, this section can be used to discuss potential reasons for why progress was not seen and to describe future quality improvement plans. In this section, your State is also asked to set annual performance objectives for FFY 2008, 2009, and 2010. Based on your recent performance on the measure (from FFY 2005 through 2007), use a combination of expert opinion and "best guesses" to set objectives for the next three years. Please explain your rationale for setting these objectives. For example, if your rate has been increasing by 3 or 4 percentage points per year, you might project future increases at a similar rate. On

the other hand, if your rate has been stable over time, you might set a target that projects a small increase over time. If the rate has been fluctuating over time, you might look more closely at the data to ensure that the fluctuations are not an artifact of the data or the methods used to construct a rate. You might set an initial target that is an average of the recent rates, with slight increases in subsequent years.

In future annual reports, you will be asked to comment on how your actual performance compares to the objective your State set for the year, as well as any quality improvement activities that have helped or could help your State meet future objectives.

Other Comments on Measure:

Please use this section to provide any other comments on the measure, such as data limitations or plans to report on a measure in the future.

NOTE: Please do not reference attachments in this table. If details about a particular measure are located in an attachment, please summarize the relevant information from the attachment in the space provided for each measure.

MEASURE: Well Child Visits in the First 15 Months of Life

FFY 2005	FFY 2006	FFY 2007		
Did you report on this goal?	Did you report on this goal?	Did you report on this goal?		
∑ Yes □ No	⊠ Yes □ No	⊠ Yes		
□ No	□No	No		
If Data Not Reported, Please Explain Why:	If Data Not Reported, Please Explain Why:	If Data Not Reported, Please Explain Why:		
Population not covered.	Population not covered.	Population not covered.		
Data not available. Explain:	Data not available. <i>Explain</i> :	Data not available. <i>Explain</i> :		
Small sample size (less than 30).	Small sample size (less than 30).	Small sample size (less than 30).		
Specify sample size:	Specify sample size:	Specify sample size:		
Other. <i>Explain</i> :	Other. Explain:	Other. Explain:		
-		-		
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:		
Provisional.	Provisional.	Provisional.		
☐ Final.	☐ Final.	☐ Final.		
☐ Same data as reported in a previous year's annual report.	☐ Same data as reported in a previous year's annual report.	☐ Same data as reported in a previous year's annual report.		
Specify year of annual report in which data previously	Specify year of annual report in which data previously	Specify year of annual report in which data previously		
reported:	reported:	reported:		
Measurement Specification:	Measurement Specification:	Measurement Specification:		
⊠HEDIS. Specify version of HEDIS used:	☐ HEDIS. Specify version of HEDIS used:	⊠HEDIS. Specify version of HEDIS used:		
☐HEDIS-like. Specify version of HEDIS used:	☐HEDIS-like. Specify version of HEDIS used:	HEDIS-like. Specify version of HEDIS used:		
Explain how HEDIS was modified:	Explain how HEDIS was modified:	Explain how HEDIS was modified:		
Other. <i>Explain</i> :	Other. <i>Explain</i> :	Other. Explain:		
HEDIS 2005	HEDIS 2006	HEDIS 2007		
Data Source:	Data Source:	Data Source:		
Administrative (claims data). <i>Specify</i> :	Administrative (claims data). Specify:	Administrative (claims data). Specify:		
☐ Hybrid (claims and medical record data). Specify:	☐ Hybrid (claims and medical record data). <i>Specify</i> :	Hybrid (claims and medical record data). Specify:		
Survey data. Specify:	☐ Survey data. <i>Specify</i> :	Survey data. Specify:		
Other. Specify:	Other. Specify:	☑ Other. <i>Specify</i> :		
combination of hybrid data (3 health plans) and	combination of hybrid data (3 health plans) and	Combination of hybrid data (4 health plans) and		
administrative data (2 health plans)	administrative data (3 health plans)	administrative data (3 health plans)		

FFY 2005	FFY 2006	FFY 2007
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of denominator:	Definition of denominator:	Definition of denominator:
Denominator includes SCHIP population only.	Denominator includes SCHIP population only.	☐ Denominator includes SCHIP population only.
☐ Denominator includes SCHIP and Medicaid (Title XIX).	Denominator includes SCHIP and Medicaid (Title XIX).	Denominator includes SCHIP and Medicaid (Title XIX).
Definition of numerator: Seven separate numerators	Definition of numerator: Seven separate numerators	Definition of numerator:
corresponding to number with 0, 1, 2, 3, 4, 5, 6 or more will-	corresponding to number with 0, 1, 2, 3, 4, 5, 6 or more will-	
child visits with PCP during first 15 months of life	child visits with PCP during first 15 months of life	
Denominator is defined as eligible population who turned 15 months old during the measurement year	Denominator includes eligible population who turned 15 months old during the measurement year	
Year of Data: 2004	Year of Data: 2005	Year of Data: 2006

Well Child Visits in the First 15 Months of Life (continued)					
FFY	2005	FF	Y 2006	F	FY 2007
HEDIS Performance Measu (If reporting with HEDIS/HEI Percent with specified number 0 visits Numerator: 3 Denominator: 136 Rate: 2.2 1 visit Numerator: 5 Denominator: 136 Rate: 3.7 2 visits Numerator: 5 Denominator: 136 Rate: 3.7 3 visits	rement Data: DIS-like methodology)	HEDIS Performance Measu (If reporting with HEDIS/HE Percent with specified number 0 visits Numerator: 1 Denominator: 194 Rate: 0.5 1 visit Numerator: 2 Denominator: 194 Rate: 1 2 visits Numerator: 4 Denominator: 194 Rate: 2.1 3 visits	rement Data: DIS-like methodology)	FFY 2007 HEDIS Performance Measurement Data: (If reporting with HEDIS/HEDIS-like methodology) Percent with specified number of visits 0 visits Numerator: 13 Denominator: 379 Rate: 3.4 1 visit Numerator: 5 Denominator: 379 Rate: 1.3 2 visits Numerator: 5 Denominator: 379 Rate: 20.8 2 visits Numerator: 5 Denominator: 379 Rate: 1.3 2 visits Numerator: 229 Denominator: 379 Rate: 1.3 Rate: 60.4	
Numerator: 7 Denominator: 136 Rate: 5.1 Additional notes on measure: included entire population; the Denominator: 5 health plans to denominator for 4 health plans but not reported for HEDIS (uRate: HEDIS 2005(unweighte = 1.7%; 1 visit = 5.1%; 2 visit visits = 10.2%; 5 visits = 13.6 visits calculated/reported in Foother Performance Measure	erefore, numerator reportable otal reporting; small so reported in weighted averages inweighted averages average reported as: 0 visits so = 1.7%; 3 visits = 1.7%; 4 %; 6+ visits = 66.1%; only 6+ FY2005 SCHIP annual report.	Numerator: 9 Denominator: 194 Rate: 4.6 Additional notes on measure: included entire population the Denominator: 6 health plans denominator for 3 health plar but not reported for HEDIS (Rate: HEDIS 2006 PA CHIP as: 0 visits = 0%; 1 visit = 0.5 2.1% (unweighted); 3 visits = 9.7% (unweighted); 5 visits = 58.2% (unweighted) Other Performance Measure	erefore numerator reportable total reporting; small as reported in weighted averages unweighted averages (unweighted) average reported 5% (unweighted); 2 visits = 4.2% (unweighted); 4 visits = 25.3% (unweighted); 6+ visits	Numerator: 14 Denominator: 379 Rate: 3.7 Additional notes on measur total reporting: small denom	
(If reporting with another met Numerator: Denominator: Rate:	hodology)	(If reporting with another me Numerator: Denominator: Rate:		(If reporting with another n Numerator: Denominator: Rate:	
Additional notes on measure: Additional notes on measure: Progress: Six well-child visits Additional notes on measure:					

are recommended in PA for infants 15 month of age. For the last three years, over 75% of PA CHIP enrollees in this age range received 5 or 6+ well-child visits during the measurement year (FFY 2004 = 75.4%, FFY 2005 = 77.3%, and FFY 2006 = 79.9%). The number of PA CHIP enrollees in this age group is relatively small. Low denominators and other factors, such as childhood illness, appointment availability, etc. may affect the rates.

Explanation of Progress:

How did your performance in 2007 compare with the Annual Performance Objective documented in your 2006 Annual Report? A HEDIS 2006 (measurement year 2007) performance goal was not set in the FFY 2006 report since utilization had already occurred at the time of the report. The goal previously set for HEDIS 2008 is modified below based on a review of HEDIS 2005, 2006 and 2007 rates.

Are there any quality improvement activities that contribute to your progress? On March 20, 2007, the State held a meeting for all CHIP contractors. At this meeting, the State addressed CHIP HEDIS 2006 rates, provided comparisons to benchmarks, discussed performance objectives and addressed future plans for public reporting and a pay-for-performance program. It was anticipated that this educational effort would impact HEDIS 2008 rates.

Annual Performance Objective for FFY 2008: HEDIS 2008

Annual Performance Objective for FFY 2009: HEDIS 2009 - 63.67%

Annual Performance Objective for FFY 2010: HEDIS 2010

Explain how these objectives were set: Because the 6+ visits rate is the most preferred outcome, goals were set for this measure. Given that there was no discernible trend across years, the average of HEDIS 2005 and HEDIS 2006 rates was taken and was compared to HEDIS 2007, which was the highest rate of the three. This rate was approximately 10% higher than the average, so a goal was set to increase this rate by 10% over the next three years. The increase projected for HEDIS 2008 is the smallest (1.5%),

Other Comments on Measure: (continued) particularly because the impact of the increase in the denominator and of the quality initiatives is not yet known. Goals for HEDIS 2009 and HEDIS 2010 were increased by 4% each year. Please note these goals are subject to change pending HEDIS 2008 results for which the Measurement Year (MY), 2007 is nearly complete. The denominator for this measure doubled from HEDIS 2006 to HEDIS 2007. This measure will be publicly reported beginning with HEDIS 2008 rates.

MEASURE: Well-Child Visits in Children the 3rd, 4th, 5th, and 6th Years of Life

FFY 2005	FFY 2006	FFY 2007
Did you report on this goal?	Did you report on this goal?	Did you report on this goal?
⊠ Yes	⊠ Yes	⊠ Yes
□No	□ No	□No
	_	_
If Data Not Reported, Please Explain Why:	If Data Not Reported, Please Explain Why:	If Data Not Reported, Please Explain Why:
Population not covered.	Population not covered.	Population not covered.
Data not available. Explain:	Data not available. Explain:	Data not available. Explain:
Small sample size (less than 30)	Small sample size (less than 30).	Small sample size (less than 30).
Specify sample size:	Specify sample size:	Specify sample size:
Other. Explain:	Other. Explain:	Other. Explain:
	G	G
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
Provisional.	Provisional.	Provisional.
☐ Final.	☐ Final.	☐ Final.
☐ Same data as reported in a previous year's annual report.	☐ Same data as reported in a previous year's annual report.	☐ Same data as reported in a previous year's annual report.
Specify year of annual report in which data previously	Specify year of annual report in which data previously	Specify year of annual report in which data previously
reported:	reported:	reported:
Measurement Specification:	Measurement Specification:	Measurement Specification:
☐ HEDIS. Specify version of HEDIS used:	⊠HEDIS. Specify version of HEDIS used:	⊠HEDIS. Specify version of HEDIS used:
HEDIS-like. Specify version of HEDIS used:	HEDIS-like. Specify version of HEDIS used:	HEDIS-like. Specify version of HEDIS used:
Explain how HEDIS was modified:	Explain how HEDIS was modified:	Explain how HEDIS was modified:
Other. Explain:	Other. Explain:	Other. Explain:
HEDIS 2005	HEDIS 2006	HEDIS 2007
Data Source:	Data Source:	Data Source:
Administrative (claims data). Specify:	Administrative (claims data). Specify:	Administrative (claims data). Specify:
Hybrid (claims and medical record data). Specify:	Hybrid (claims and medical record data). Specify:	Hybrid (claims and medical record data). Specify:
Survey data. Specify:	Survey data. Specify:	Survey data. Specify:
☑ Other. <i>Specify</i> :	Other. Specify:	Other. Specify:
combination hybrid (3 health plans) and administrative (2	combination hybrid (3 health plans) and administrative (3	Combination of hybrid (4 health plans) and administrative (3
plans)	health plans)	health plans)
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of denominator:	Definition of denominator:	Definition of denominator:
Denominator includes SCHIP population only.	Denominator includes SCHIP population only.	Denominator includes SCHIP population only.
Denominator includes SCHIP and Medicaid (Title XIX).	Denominator includes SCHIP and Medicaid (Title XIX).	Denominator includes SCHIP and Medicaid (Title XIX).
Definition of numerator: Numerator is eligible population	Definition of numerator: Numerator is eligible population	Definition of numerator: Eligible population with at least 1
with at least 1 well child visit with PCP during measurement	with at least 1 well child visit with PCP during measurement	well child visit with PCP during measurement year
year	year	
	,	
Denominator includes percentage of eligible population who	Denominator includes percentage of eligible population who	
were 3, 4, 5, 6 years of age during measurement year	were 3, 4, 5, 6 years of age during measurement year	
were 3, 4, 3, 6 years or age during measurement year	were 5, 7, 5, 6 years or age during measurement year	

FFY 2005	FFY 2006	FFY 2007
Year of Data: 2004	Year of Data: 2005	Year of Data: 2006
HEDIS Performance Measurement Data:	HEDIS Performance Measurement Data:	HEDIS Performance Measurement Data:
(If reporting with HEDIS/HEDIS-like methodology)	(If reporting with HEDIS/HEDIS-like methodology)	(If reporting with HEDIS/HEDIS-like methodology)
Percent with 1+ visits	Percent with 1+ visits	Percent with 1+ visits
Numerator:	Numerator:	Numerator: 3253
Denominator: 9871	Denominator: 10588	Denominator: 4709
Rate: 67.6	Rate: 67.4	Rate: 69.1
Additional notes on measure: Numerator: not reported due to	Additional notes on measure: Numerator: not reported due to	Additional notes on measure: In past two years, used the
combination of hybrid and administrative data since hybrid	combination of hybrid and administrative data since hybrid	eligible population rather than the denominator (2005 - 4014;
data did not include entire population	data did not include entire population	2006 - 4358) - rates were reported correctly. This year the
Rate: HEDIS 2005 PA CHIP (unweighted) average reported	Rate: HEDIS 2006 PA CHIP (unweighted) average reported	actual denominator is used, which includes the sample size
was 71.0%	was 69.0%	but does not reflect the eligible population (9144)
		population (> 1 + 1)

Well-Child Visits in Children the 3rd, 4th, 5th, and 6th Years of Life (continued)

FFY 2005	FFY 2006	FFY 2007
Other Performance Measurement Data:	Other Performance Measurement Data:	Other Performance Measurement Data:
(If reporting with another methodology)	(If reporting with another methodology)	(If reporting with another methodology)
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Additional notes on measure:	Additional notes on measure: The PA CHIP average rate for FFY 2005 (calendar year 2004) improved 5 percentage points; the average rate for FFY 2006 (calendar year 2005) was essentially unchanged from the previous year.	Additional notes on measure: Definition of Denominator: Percentage of eligible population who were 3, 4, 5, 6 years of age during measurement year

Explanation of Progress:

How did your performance in 2007 compare with the Annual Performance Objective documented in your 2006 Annual Report? A HEDIS 2006 (measurement year 2007) performance goal was not set in the FFY 2006 report since utilization had already occurred at the time of the report. The goal previously set for HEDIS 2008 is modified below based on a review of HEDIS 2005, HEDIS 2006 and HEDIS 2007 rates.

Are there any quality improvement activities that contribute to your progress? On March 20, 2007, the State held a meeting for all CHIP contractors. At this meeting, the State addressed CHIP HEDIS 2006 rates, provided comparisons to benchmarks, discussed performance objectives and addressed future plans for public reporting and a pay-for-performance program. It was anticipated that this educational effort would impact HEDIS 2008 rates

Annual Performance Objective for FFY 2008: HEDIS 2008

Annual Performance Objective for FFY 2009: HEDIS 2009 – 70.07%

Annual Performance Objective for FFY 2010: HEDIS 2010 – 70-77%

Explain how these objectives were set:

Other Comments on Measure: This measure will be publicly reported beginning with HEDIS 2008 rates

MEASURE: Use of Appropriate Medications for Children with Asthma

FFY 2005	FFY 2006	FFY 2007
Did you report on this goal?	Did you report on this goal?	Did you report on this goal?
⊠ Yes	⊠ Yes	⊠ Yes
□ No	□ No	□ No
If Data Not Reported, Please Explain Why: ☐ Population not covered. ☐ Data not available. Explain: ☐ Small sample size (less than 30). Specify sample size: ☐ Other. Explain:	If Data Not Reported, Please Explain Why: ☐ Population not covered. ☐ Data not available. Explain: ☐ Small sample size (less than 30). Specify sample size: ☐ Other. Explain:	If Data Not Reported, Please Explain Why: ☐ Population not covered. ☐ Data not available. Explain: ☐ Small sample size (less than 30). Specify sample size: ☐ Other. Explain:
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
Provisional.	Provisional.	Provisional.
Final.	Final.	Final.
☐ Same data as reported in a previous year's annual report.	☐ Same data as reported in a previous year's annual report.	☐ Same data as reported in a previous year's annual report.
Specify year of annual report in which data previously	Specify year of annual report in which data previously	Specify year of annual report in which data previously
reported:	reported:	reported:
Measurement Specification:	Measurement Specification:	Measurement Specification:
⊠HEDIS. Specify version of HEDIS used:	⊠HEDIS. Specify version of HEDIS used:	⊠HEDIS. Specify version of HEDIS used:
☐HEDIS-like. Specify version of HEDIS used:	☐HEDIS-like. Specify version of HEDIS used:	☐HEDIS-like. Specify version of HEDIS used:
Explain how HEDIS was modified:	Explain how HEDIS was modified:	Explain how HEDIS was modified:
Other. Explain:	Other. Explain:	Other. Explain:
HEDIS 2005	HEDIS 2006	HEDIS 2007
Data Source:	Data Source:	Data Source:
Administrative (claims data). <i>Specify</i> :	Administrative (claims data). <i>Specify</i> :	Administrative (claims data). <i>Specify</i> :
Hybrid (claims and medical record data). Specify:	Hybrid (claims and medical record data). <i>Specify</i> :	Hybrid (claims and medical record data). <i>Specify</i> :
Survey data. <i>Specify</i> :	Survey data. <i>Specify</i> :	Survey data. <i>Specify</i> :
Other. Specify:	Other. Specify:	Other. Specify:

FFY 2005	FFY 2006	FFY 2007
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of denominator:	Definition of denominator:	Definition of denominator:
☐ Denominator includes SCHIP population only.	Denominator includes SCHIP population only.	☐ Denominator includes SCHIP population only.
☐ Denominator includes SCHIP and Medicaid (Title XIX).	☐ Denominator includes SCHIP and Medicaid (Title XIX).	☐ Denominator includes SCHIP and Medicaid (Title XIX).
Definition of numerator: Numerator is eligible population	Definition of numerator: Numerator is eligible population	Definition of numerator: Eligible population appropriately
who were appropriately prescribed medication during the	who were appropriately prescribed medication during the	prescribed medication during measurement year
measurement year	measurement year	
Denominator includes eligible population 5-17 years of age during the measurement year who were identified as having persistent asthma during the year prior to the measurement year and the measurement year; commercial	Denominator includes eligible population 5-17 years of age during the measurement year who were identified as having persistent asthma during the year prior to the measurement year and the measurement year; commercial	
Year of Data: 2004	Year of Data: 2005	Year of Data: 2006

Use of Appropriate Medications for Children with Asthma (continued)

FFY 2006	FFY 2007
HEDIS Performance Measurement Data:	HEDIS Performance Measurement Data:
(If reporting with HEDIS/HEDIS-like methodology)	(If reporting with HEDIS/HEDIS-like methodology)
Percent receiving appropriate medications	Percent receiving appropriate medications
<u>5-9 years</u>	5-9 years
Numerator: 559	Numerator: 616
Denominator: 587	Denominator: 632
Rate: 95.2	Rate: 97.5
10-17 years	10-17 years
Numerator: 1233	Numerator: 1414
Denominator: 1356	Denominator: 1503
Rate: 90.9	Rate: 94.1
Combined rate (5-17 years)	Combined rate (5-17 years)
Numerator: 1792	Numerator: 2030
Denominator: 1943	Denominator: 2135
Rate: 92.2	Rate: 95.1
Additional notes on measure: Rate: HEDIS 2006 PA CHIP	Additional notes on measure: Definition of denominator:
(unweighted) average of 6 health plans is 92.3% for the 5-17	Eligible population 5-17 years of age during measurement
	year identified as having persistent asthma during year prior
,	to/and the measurement year
Other Performance Measurement Data:	Other Performance Measurement Data:
(If reporting with another methodology)	(If reporting with another methodology)
Numerator:	Numerator:
Denominator:	Denominator:
Rate:	Rate:
Additional notes on measure: There was significant	Additional notes on measure:
(HEDIS 2004 and 2005).	
	HEDIS Performance Measurement Data: (If reporting with HEDIS/HEDIS-like methodology) Percent receiving appropriate medications 5-9 years Numerator: 559 Denominator: 587 Rate: 95.2 10-17 years Numerator: 1233 Denominator: 1356 Rate: 90.9 Combined rate (5-17 years) Numerator: 1792 Denominator: 1943 Rate: 92.2 Additional notes on measure: Rate: HEDIS 2006 PA CHIP (unweighted) average of 6 health plans is 92.3% for the 5-17 year age range Other Performance Measurement Data: (If reporting with another methodology) Numerator: Denominator: Rate: Additional notes on measure: There was significant improvement (approximately 20 points) in PA CHIP rates for all age ranges for FFY 2006 (calendar year 2005). We understand from the National Committee for Quality Assurance (NCQA) that changes in this measure's specifications may make the data from FFY 2006 (HEDIS 2006) not trendable with data from FFY 2004 and 2005

Explanation of Progress:

How did your performance in 2007 compare with the Annual Performance Objective documented in your 2006 Annual Report? A HEDIS 2006 (measurement year 2007) performance goal was not set in the FFY 2006 report since utilization had already occurred at the time of the report. The goal previously set for HEDIS 2008 is modified below based on a review of HEDIS 2005, 2006 and 2007 rates.

Are there any quality improvement activities that contribute to your progress? On March 20, 2007, the State held a meeting for all CHIP contractors. At this meeting, the State addressed CHIP HEDIS 2006 rates, provided comparisons to benchmarks, discussed performance objectives and addressed future plans for public reporting and a pay-for-performance program. It was anticipated that this educational effort would impact HEDIS 2008 rates

Annual Performance Objective for FFY 2008: HEDIS 2008

Annual Performance Objective for FFY 2009: HEDIS 2009

Annual Performance Objective for FFY 2010:

Explain how these objectives were set:

Other Comments on Measure: This measure will be publicly reported beginning with HEDIS 2008 rates.

MEASURE: Children's Access to Primary Care Practitioners

FFY 2005	FFY 2006	FFY 2007
Did you report on this goal?	Did you report on this goal?	Did you report on this goal?
⊠ Yes	⊠ Yes	⊠ Yes
□No	□ No	□ No
If Data Not Reported, Please Explain Why:	If Data Not Reported, Please Explain Why:	If Data Not Reported, Please Explain Why:
Population not covered.	Population not covered.	Population not covered.
Data not available. Explain:	Data not available. <i>Explain</i> :	☐ Data not available. <i>Explain</i> :
☐ Small sample size (less than 30).	Small sample size (less than 30).	Small sample size (less than 30).
Specify sample size:	Specify sample size:	Specify sample size:
Other. Explain:	Other. Explain:	Other. Explain:
		_
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
Provisional.	Provisional.	Provisional.
⊠ Final.	☐ Final.	☐ Final.
☐ Same data as reported in a previous year's annual report.	☐ Same data as reported in a previous year's annual report.	☐ Same data as reported in a previous year's annual report.
Specify year of annual report in which data previously	Specify year of annual report in which data previously	Specify year of annual report in which data previously
reported:	reported:	reported:
Measurement Specification:	Measurement Specification:	Measurement Specification:
⊠HEDIS. Specify version of HEDIS used:	☐HEDIS. Specify version of HEDIS used:	☑HEDIS. Specify version of HEDIS used:
☐HEDIS-like. Specify version of HEDIS used:	☐HEDIS-like. Specify version of HEDIS used:	☐HEDIS-like. Specify version of HEDIS used:
Explain how HEDIS was modified:	Explain how HEDIS was modified:	Explain how HEDIS was modified:
Other. <i>Explain</i> :	Other. <i>Explain</i> :	Other. <i>Explain</i> :
HEDIS 2005	HEDIS 2006	HEDIS 2007
Data Source:	Data Source:	Data Source:
Administrative (claims data). <i>Specify</i> :	Administrative (claims data). <i>Specify</i> :	Administrative (claims data). <i>Specify</i> :
☐ Hybrid (claims and medical record data). <i>Specify</i> :	Hybrid (claims and medical record data). Specify:	Hybrid (claims and medical record data). Specify:
Survey data. <i>Specify</i> :	Survey data. <i>Specify</i> :	Survey data. Specify:
Other. Specify:	Other. Specify:	Other. <i>Specify</i> :

FFY 2005	FFY 2006	FFY 2007
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of denominator:	Definition of denominator:	Definition of denominator:
☐ Denominator includes SCHIP population only.	Denominator includes SCHIP population only.	☐ Denominator includes SCHIP population only.
☐ Denominator includes SCHIP and Medicaid (Title XIX).	☐ Denominator includes SCHIP and Medicaid (Title XIX).	☐ Denominator includes SCHIP and Medicaid (Title XIX).
Definition of numerator: Numerator is eligible population age	Definition of numerator: Numerator is eligible population age	Definition of numerator: Eligible populations: 12 months-6
range 12 months-6 years who had 1 or more visits with PCP	range 12 months-6 years who had 1 or more visits with PCP	years who had 1 or more visits with PCP during measurement
during measurement year; age range 7-19 years who had 1 or	during measurement year; age range 7-19 years who had 1 or	year; 7-19 years who had 1 or more visits with PCP during
more visits with PCP during measurement year or year prior to	more visits with PCP during measurement year or year prior to	measurement year or year prior to measurement year
measurement year	measurement year)	
Denominator includes eligible population age 12-24 months,	Denominator includes eligible population age 12-24 months,	
25 months-6 years, 7-11 years, and 12-19 years of age;	25 months-6 years, 7-11 years, and 12-19 years of age;	
commercial	commercial	
Year of Data: 2004	Year of Data: 2005	Year of Data: 2006

FFY	Z 2005	FFY 2006		FFY 2007	
HEDIS Performance Measur	rement Data:	HEDIS Performance Measu	rement Data:	HEDIS Performance Measurement Data:	
(If reporting with HEDIS/HEL	reporting with HEDIS/HEDIS-like methodology)		DIS-like methodology)	(If reporting with HEDIS/HEDIS-like methodology)	
Percent with a PCP visit		Percent with a PCP visit		Percent with a PCP visit	
<u>12-24 months</u>	<u>7-11 years</u>	<u>12-24 months</u>	<u>7-11 years</u>	<u>12-24 months</u>	<u>7-11 years</u>
Numerator: 522	Numerator: 15056	Numerator: 641	Numerator: 16010	Numerator: 631	Numerator: 16076
Denominator: 543	Denominator: 16499	Denominator: 679	Denominator: 17495	Denominator: 689	Denominator: 18101
Rate: 96.1	Rate: 91.3	Rate: 94.4	Rate: 91.5	Rate: 91.6	Rate: 88.8
25 months-6 years	<u>12-19 years</u>	25 months-6 years	12-19 years	25 months-6 years	<u>12-19 years</u>
Numerator: 10162	Numerator: 26141	Numerator: 10765	Numerator: 28932	Numerator: 11345	Numerator: 30588
Denominator: 11453	Denominator: 28874	Denominator: 12129	Denominator: 31863	Denominator: 13237	Denominator: 34455
Rate: 88.7	Rate: 90.5	Rate: 88.8	Rate: 90.8	Rate: 85.7	Rate: 88.8
Additional notes on measure: l	Rate: HEDIS 2005 PA CHIP	Additional notes on measure:	Rate: HEDIS 2006 PA CHIP	Additional notes on measure:	Definition of denominator:
(unweighted) average reported	as 89.9% for age range 2-11 yr	(unweighted) average reported as 89.8% for age range 2-11 yr		Eligible population age 12-24 months, 25 months-6 years, 7-	
				11 years, 12-19 years	, ,
				2 health plans had low denon	ninator (34-35) for age group 12-
		24 months.		illiator (34-33) for age group 12-	
Other Performance Measure	ement Data:	Other Performance Measurement Data:		Other Performance Measur	rement Data:
(If reporting with another met)	hodology)	(If reporting with another met	hodology)	(If reporting with another methodology)	
Numerator:		Numerator:		Numerator:	
Denominator:		Denominator:		Denominator:	
Rate:		Rate:		Rate:	
Additional notes on measure:		Additional notes on measure: The rates for PA CHIP for the 3-		Additional notes on measure:	:
		year period reflect slight improvement in access to PCPs. The			
		rates are comparable to nation	nal and regional rates for HEDIS		
		commercial and Medicaid for this measure. PA CHIP reports			
		low denominators for age group 12-24 months.			

FFY 2005 FFY 2006 FFY 2007

Explanation of Progress:

How did your performance in 2007 compare with the Annual Performance Objective documented in your 2006 Annual Report? A HEDIS 2006 (measurement year 2007) performance goal was set in the FFY 2006 report since utilization had already occurred at the time of the report. The goal previously set for HEDIS 2008 is modified below based on a review of HEDIS 2005, HEDIS 2006 and HEDIS 2007 rates.

Are there any quality improvement activities that contribute to your progress? On March 20, 2007, the State held a meeting for all CHIP contractors. At this meeting, the State addressed CHIP HEDIS 2006 rates, provided comparisons to benchmarks, discussed performance objectives and addressed future plans for public reporting and a pay-for-performance program. It was anticipated that this educational effort would impact HEDIS 2008 rates

Annual Performance Objective for FFY 2008:

Annual Performance Objective for FFY 2009:

Annual Performance Objective for FFY 2010:

Explain how these objectives were set:

Other Comments on Measure: This measure will be publicly reported beginning with HEDIS 2008 rates.

SECTION IIB: ENROLLMENT AND UNINSURED DATA

The information in the table below is the Unduplicated Number of Children Ever Enrolled in SCHIP in your State for the two most recent reporting periods. The enrollment numbers reported below should correspond to line 7 in your State's 4th quarter data report (submitted in October) in the SCHIP Statistical Enrollment Data System (SEDS). The percent change column reflects the percent change in enrollment over the two-year period. If the percent change exceeds 10 percent (increase or decrease), please explain in letter A below any factors that may account for these changes (such as decreases due to elimination of outreach or increases due to program expansions). This information will be filled in automatically by SARTS through a link to SEDS. Please wait until you have an enrollment number from SEDS before you complete this response.

Program	FFY 2006	FFY 2007	Percent change FFY 2006-2007
SCHIP Medicaid Expansion Program	0	0	
Separate Child Health Program	188765	227367	20.45

Please explain any factors that may account for enrollment increases or decreases exceeding 10 percent.

In March 2007, the Cover All Kids initiative was implemented in Pennsylvania. This expansion raised the income limits for children qualifying for CHIP. Prior to the expansion, Pennsylvania claimed federal matching funds for children in households with incomes no greater than 200 percent of the FPL. With the expansion, the income limit was raised to no greater than 300 percent of the FPL. Through September 2007, 15,482 additional children became part of SCHIP that would not have been reported under the previous income limits.

The table below shows trends in the three-year averages for the number and rate of uninsured children in your State based on the Current Population Survey (CPS), along with the percent change between 1996-1998 and 2004-2006. Significant changes are denoted with an asterisk (*). If your state uses an alternate data source and/or methodology for measuring change in the number and/or rate of uninsured children, please explain in Question #3. SARTS will fill in this information automatically, but in the meantime, please refer to the CPS data attachment that was sent with the FFY 2007 Annual Report Template.

	Uninsured Children Under Age 19 Below 200 Percent of Poverty		Uninsured Children Under Age 19 Below 200 Percent of Poverty as a Percent of Total Children Under Age 19	
Period	Number	Std. Error	Rate	Std. Error
1996 - 1998	157	25.1	5.1	.8
1998 - 2000	115	21.5	3.7	.7
2000 - 2002	162	21.2	5.5	.7
2002 - 2004	195	23.3	6.5	.8

2003 - 2005	175	22.9	5.9	.7
2004 - 2006	155	22.0	5.3	.7
Percent change 1996-1998 vs. 2004-2006	-1.3%	NA	3.9%	NA

Please explain any activities or factors that may account for increases or decreases in your number and/or rate of uninsured children.

Although the statistics indicate a change in the number and rate of uninsured children from the 1996-1998 estimates to the 2004-2006 estimates, these differences are not statistically significant.

Please note any comments here concerning CPS data limitations that may affect the reliability or precision of these estimates.

Please indicate by checking the box below whether your State has an alternate data	source	and/or
methodology for measuring the change in the number and/or rate of uninsured children.		

Yes (please report your data in the table below)

No (skip to Question #4)

Please report your alternate data in the table below. Data are required for two or more points in time to demonstrate change (or lack of change). Please be as specific and detailed as possible about the method used to measure progress toward covering the uninsured.

Data source(s)	
Reporting period (2 or more	
points in time)	
Methodology	
Population (Please include ages	
and income levels)	
Sample sizes	
Number and/or rate for two or	
more points in time	
Statistical significance of results	

Please explain why your State chose to adopt a different methodology to measure changes in the number and/or rate of uninsured children.

What is your State's assessment of the reliability of the estimate? What are the limitations of the data or estimation methodology? (Provide a numerical range or confidence intervals if available.)

What are the limitations of the data or estimation methodology?

How does your State use this alternate data source in SCHIP program planning?

How many children do you estimate have been enrolled in Medicaid as a result of SCHIP outreach activities and enrollment simplification? Describe the data source and method used to derive this information

Since September 2006, the number of children enrolled in Medicaid has increased from 972,697 to 982,902 (an increase of 10,205). While no exact figure is available, it is reasonable to assume that a portion of the increase is caused by CHIP outreach activities. This figure was obtained from reports obtained from the Department of Public Welfare which administers the Medicaid program in Pennsylvania.

In addition, each month approximately 17% of applicants for CHIP are screened as potentially eligible for Medicaid. Applications associated with these children are automatically sent to the Department of Public Welfare for disposition. This data was obtained from our centralized eligibility and enrollment system (CAPS).

SECTION IIC: STATE STRATEGIC OBJECTIVES AND PERFORMANCE GOALS

This subsection gathers information on your State's general strategic objectives, performance goals, performance measures and progress towards meeting goals, as specified in your SCHIP State Plan. (If Section 9 of your SCHIP State Plan has changed, please indicate when it changed, and how the goals and objectives in Section 9 of your State Plan and the goals reported in this section of the annual report are different. Also, the state plan should be amended to reconcile these differences). The format of this section provides your State with an opportunity to track progress over time. This section contains templates for reporting performance measurement data for each of five categories of strategic objectives, related to:

Reducing the number of uninsured children

SCHIP enrollment

Medicaid enrollment

Increasing access to care

Use of preventative care (immunizations, well child care)

Please report performance measurement data for the three most recent years for which data are available (to the extent that data are available). In the first two columns, report data from the previous two years' annual reports (FFY 2005 and FFY 2006) will be populated with data from previously reported data in SARTS, enter data in these columns only if changes must be made. If you previously reported no data for either of those years, but you now have recent data available for them, please enter the data. In the third column, please report the most recent data available at the time you are submitting the current annual report (FFY 2007).

Note that the term *performance measure* is used differently in Section IIA versus IIC. In Section IIA, the term refers to the four core child health measures. In this section, the term is used more broadly, to refer to any data your State provides as evidence towards a particular goal within a strategic objective. For the purpose of this section, "objectives" refer to the five broad categories listed above, while "goals" are State-specific, and should be listed in the appropriate subsections within the space provided for each objective.

NOTES: Please do not reference attachments in this section. If details about a particular measure are located in an attachment, please summarize the relevant information from the attachment in the space provided for each measure.

In addition, please do not report the same data that were reported in Sections IIA or IIB. The intent of this section is to capture goals and measures that your State did not_report elsewhere in Section II.

Additional instructions for completing each row of the table are provided below.

Goal:

For each objective, space has been provided to report up to three goals. Use this section to provide a brief description of each goal you are reporting within a given strategic objective. All new goals should include a direction and a target. For clarification only, an <u>example</u> goal would be: "Increase (direction) by 5 percent (target) the number of SCHIP beneficiaries who turned 13 years old during the measurement year who had a second dose of MMR, three hepatitis B vaccinations and one varicella vaccination by their 13th birthday."

Type of Goal:

For each goal you are reporting within a given strategic objective, please indicate the type of goal, as follows:

<u>New/revised:</u> Check this box if you have revised or added a goal. Please explain how and why the goal was revised.

<u>Continuing:</u> Check this box if the goal you are reporting is the same one you have reported in previous annual reports.

<u>Discontinued:</u> Check this box if you have met your goal and/or are discontinuing a goal. Please explain why the goal was discontinued.

Status of Data Reported:

Please indicate the status of the data you are reporting for each goal, as follows:

<u>Provisional:</u> Check this box if you are reporting performance measure data for a goal, but the data are currently being modified, verified, or may change in any other way before you finalize them for FFY 2007.

Final: Check this box if the data you are reporting are considered final for FFY 2007.

<u>Same data as reported in a previous year's annual report:</u> Check this box if the data you are reporting are the same data that your State reported for the goal in another annual report. Indicate in which year's annual report you previously reported the data.

Measurement Specification:

This section is included for only two of the objectives— objectives related to increasing access to care, and objectives related to use of preventative care—because these are the two objectives for which States may report using the HEDIS® measurement specification. In this section, for each goal, please indicate the measurement specification used to calculate your performance measure data (i.e., were the measures calculated using the HEDIS® specifications, HEDIS®-like specifications, or some other method unrelated to HEDIS®). If the measures were calculated using HEDIS® or HEDIS®-like specifications, please indicate which version was used (e.g., HEDIS® 2007). If using HEDIS®-like specifications, please explain how HEDIS® was modified.

Data Source:

For each performance measure, please indicate the source of data. The categories provided in this section vary by objective. For the objectives related to reducing the number of uninsured children and SCHIP or Medicaid enrollment, please indicate whether you have used eligibility/enrollment data, survey data (specify the survey used), or other source (specify the other source). For the objectives related to access to care and use of preventative care, please indicate whether you used administrative data (claims) (specify the kind of administrative data used), hybrid data (claims and medical records) (specify how the two were used to create the data source), survey data (specify the survey used), or other source (specify the other source). In all cases, if another data source was used, please explain the source.

Definition of Population Included in Measure:

Please indicate the definition of the population included in the denominator for each measure (such as age, continuous enrollment, type of delivery system). Also provide a definition of the numerator (such as the number of visits required for inclusion, e.g., one or more visits in the past year).

For measures related to increasing access to care and use of preventative care, please also check one box to indicate whether the data are for the SCHIP population only, or include both SCHIP and Medicaid (Title XIX) children combined.

Year of Data:

Please report the year of data for each performance measure. The year (or months) should correspond to the *period in which enrollment or utilization took place*. Do *not* report the year in which data were collected for the measure, or the version of HEDIS® used to calculate the measure, both of which may be different from the period corresponding to enrollment or utilization of services.

Performance Measurement Data:

<u>Describe what is being measured</u>: Please provide a brief explanation of the information you intend to capture through the performance measure.

Numerator, Denominator, and Rate: Please report the numerators, denominators, and rates for each measure (or component). For the objectives related to increasing access to care and use of preventative care, the template provides two sections for entering the performance measurement data, depending on whether you are reporting using HEDIS® or HEDIS®-like methodology or a methodology other than HEDIS®. The form fields have been set up to facilitate entering numerators, denominators, and rates for each measure. If the form fields do not give you enough space to fully report on your measure, please use the "additional notes" section.

If you typically calculate separate rates for each health plan, report the aggregate state-level rate for each measure (or component). The preferred method is to calculate a "weighted rate" by summing the numerators and denominators across plans, and then deriving a single state-level rate based on the ratio of the numerator to the denominator. Alternatively, if numerators and denominators are not available, you may calculate an "unweighted average" by taking the mean rate across health plans.

Explanation of Progress:

The intent of this section is to allow your State to highlight progress and describe any quality improvement activities that may have contributed to your progress. If improvement has not occurred over time, this section can be used to discuss potential reasons for why progress was not seen and to describe future quality improvement plans. In this section, your State is also asked to set annual performance objectives for FFY 2008, 2009, and 2010. Based on your recent performance on the measure (from FFY 2005 through 2007), use a combination of expert opinion and "best guesses" to set objectives for the next three years. Please explain your rationale for setting these objectives. For example, if your rate has been increasing by 3 or 4 percentage points per year, you might project future increases at a similar rate. On the other hand, if your rate has been stable over time, you might set a target that projects a small increase over time. If the rate has been fluctuating over time, you might look more closely at the data to ensure that the fluctuations are not an artifact of the data or the methods used to construct a rate. You might set an initial target that is an average of the recent rates, with slight increases in subsequent years. In future annual reports, you will be asked to comment on how your actual performance compares to the objective your State set for the year, as well as any quality improvement activities that have helped or could help your State meet future objectives.

Other Comments on Measure:

Please use this section to provide any other comments on the measure, such as data limitations or plans to report on a measure in the future.

Objectives Related to Reducing the Number of Uninsured Children (Do not report data that was reported in Section IIB, Questions 2 and 3)

FFY 2005	FFY 2006	FFY 2007
Goal #1 (Describe)	Goal #1 (Describe)	Goal #1 (Describe)
Increase state government participation in and administration	Increase state government participation in and administration	Increase state government participation in and administration
of outreach efforts and include public service	of outreach efforts and include public service	of outreach efforts and include public service
announcements, inter-agency mutual referrals, and revision	announcements, inter-agency mutual referrals, and revision	announcements, inter-agency mutual referrals, and revision
and distribution of CHIP information.	and distribution of CHIP information.	and distribution of CHIP information.
Type of Goal:	Type of Goal:	Type of Goal:
New/revised. Explain:	New/revised. Explain:	New/revised. Explain:
Continuing.	Continuing.	Continuing.
☐ Discontinued. <i>Explain</i> :	Discontinued. <i>Explain</i> :	☐ Discontinued. <i>Explain</i> :
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
Provisional.	Provisional.	Provisional.
☐ Final.	Final.	☐ Final.
Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.
Specify year of annual report in which data previously	Specify year of annual report in which data previously	Specify year of annual report in which data previously
reported:	reported:	reported:
Data Source:	Data Source:	Data Source:
☐ Eligibility/Enrollment data	☐ Eligibility/Enrollment data	☐ Eligibility/Enrollment data
Survey data. Specify:	Survey data. Specify:	Survey data. <i>Specify</i> :
Other. Specify:	Other. <i>Specify</i> :	Other. <i>Specify</i> :
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of denominator: Children enrolled in CHIP and Medicaid, combined, in May 1998	Definition of denominator: Children enrolled in CHIP and Medicaid, combined, in May 1998	Definition of denominator: Children enrolled in CHIP and Medicaid, combined, in May 1998
Definition of numerator: Children enrolled in CHIP and Medicaid, combined, in September 2005	Definition of numerator: Children enrolled in CHIP and Medicaid, combined, in September 2006	Definition of numerator: Children enrolled in CHIP and Medicaid, combined, in September 2007
Year of Data: 2005	Year of Data: 2006	Year of Data: 2007
Performance Measurement Data:	Performance Measurement Data:	Performance Measurement Data:
Described what is being measured:	Described what is being measured:	Described what is being measured:
Enrollment in CHIP and Medicaid from the month that the	Enrollment in CHIP and Medicaid from the month that the	Enrollment in CHIP and Medicaid from the month that the
CHIP state plan was first approved.	CHIP state plan was first approved.	CHIP state plan was first approved.
Numerator: ((910,202+136,470)-(703,311+54,080))	N	N
Denominator: (703,311+54,080)	Numerator: ((972,697+147,392)-(703,311+54,080))	Numerator: 389996
Rate: 38.2%	Denominator: (703,311+54,080)	Denominator: 757391
	Rate: 47.9%	Rate: 51.5
200204		Additional notes on measure: Numerator:
Numerator: 289281	Numerator: 362698	((982,902+164,485)-(703,311+54,080))
Denominator: 757391	Denominator: 757391	Denominator: (703,311+54,080)
Rate: 38.2	Rate: 47.9	Rate: 51.5%
Additional notes on measure:		

FFY 2005	FFY 2006	FFY 2007	
	Additional notes on measure:		
	Explanation of Progress:	Explanation of Progress:	
	How did your performance in 2006 compare with the Annual Performance Objective documented in your 2005 Annual Report?	How did your performance in 2007 compare with the Annual Performance Objective documented in your 2006 Annual Report? The Pennsylvania State Plan for CHIP surpassed the Annual Performance Objective for FFY 2007 by two percentage points.	
	Are there any quality improvement activities that contribute to your progress?	Are there any quality improvement activities that contribute to your progress? Expansion of CHIP through the Cover All Kids initiative	
	Annual Performance Objective for FFY 2007: Since approval of the Pennsylvania state plan for CHIP in May 1998, the number of children enrolled in CHIP and Medicaid increased by nearly 32% by the end of FFY 2004, 38% by the end of FFY 2005, and 48% by the end of FFY 2006.	Annual Performance Objective for FFY 2008: 52% Annual Performance Objective for FFY 2009: 54%	
	Annual Performance Objective for FFY 2008: 52% Annual Performance Objective for FFY 2009: 54%	Annual Performance Objective for FFY 2010: 56%	
	Explain how these objectives were set: Historical trends were used as a basis for the projection of increased enrollment.	Explain how these objectives were set: Historical trends were used as a basis for the projection of increased enrollment	
Other Comments on Measure:	Other Comments on Measure:	Other Comments on Measure: Since approval of the Pennsylvania State Plan for CHIP in May 1998, the number of children enrolled in CHIP and Medicaid increased by nearly 38% by the end of FFY 2005, 48% by the end of FFY 2006, and 52% by the end of FFY 2007.	

Objectives Related to Reducing the Number of Uninsured Children (Do not report data that was reported in Section IIB, Questions 2 and 3) (Continued)

FFY 2005	FFY 2006	FFY 2007	
Goal #2 (Describe)	Goal #2 (Describe)	Goal #2 (Describe)	
Type of Goal: New/revised. Explain: Continuing. Discontinued. Explain:	Type of Goal: New/revised. Explain: Continuing. Discontinued. Explain:	Type of Goal: New/revised. Explain: Continuing. Discontinued. Explain:	
Status of Data Reported: Provisional. Final. Same data as reported in a previous year's annual report. Specify year of annual report in which data previously reported:	Status of Data Reported: Provisional. Final. Same data as reported in a previous year's annual report. Specify year of annual report in which data previously reported:	Status of Data Reported: Provisional. Final. Same data as reported in a previous year's annual report. Specify year of annual report in which data previously reported:	
Data Source: ☐ Eligibility/Enrollment data ☐ Survey data. Specify: ☐ Other. Specify:	Data Source: ☐ Eligibility/Enrollment data ☐ Survey data. Specify: ☐ Other. Specify:	Data Source: ☐ Eligibility/Enrollment data ☐ Survey data. Specify: ☐ Other. Specify:	
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	
Definition of denominator:	Definition of denominator:	Definition of denominator:	
Definition of numerator:	Definition of numerator:	Definition of numerator:	
Year of Data:	Year of Data:	Year of Data:	
Performance Measurement Data: Described what is being measured:	Performance Measurement Data: Described what is being measured:	Performance Measurement Data: Described what is being measured:	
Numerator: Denominator: Rate:	Numerator: Denominator: Rate:	Numerator: Denominator: Rate:	
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:	
	Explanation of Progress: How did your performance in 2006 compare with the Annual Performance Objective documented in your 2005 Annual Report?	Explanation of Progress: How did your performance in 2007 compare with the Annual Performance Objective documented in your 2006 Annual Report?	
	Are there any quality improvement activities that contribute to your progress?	Are there any quality improvement activities that contribute to your progress?	

FFY 2005	FFY 2006	FFY 2007
	Annual Performance Objective for FFY 2007:	Annual Performance Objective for FFY 2008:
	Annual Performance Objective for FFY 2008:	Annual Performance Objective for FFY 2009:
	Annual Performance Objective for FFY 2009:	Annual Performance Objective for FFY 2010:
	Explain how these objectives were set:	Explain how these objectives were set:
Other Comments on Measure:	Other Comments on Measure:	Other Comments on Measure:

Objectives Related to Reducing the Number of Uninsured Children (Do not report data that was reported in Section IIB, Questions 2 and 3) (Continued)

FFY 2005	FFY 2006	FFY 2007	
Goal #3 (Describe)	Goal #3 (Describe)	Goal #3 (Describe)	
Type of Goal: ☐ New/revised. Explain: ☐ Continuing. ☐ Discontinued. Explain:	Type of Goal: New/revised. Explain: Continuing. Discontinued. Explain:	Type of Goal: ☐ New/revised. Explain: ☐ Continuing. ☐ Discontinued. Explain:	
Status of Data Reported: Provisional. Final. Same data as reported in a previous year's annual report. Specify year of annual report in which data previously reported:	Status of Data Reported: Provisional. Final. Same data as reported in a previous year's annual report. Specify year of annual report in which data previously reported:	Status of Data Reported: Provisional. Final. Same data as reported in a previous year's annual report. Specify year of annual report in which data previously reported:	
Data Source: ☐ Eligibility/Enrollment data ☐ Survey data. Specify: ☐ Other. Specify:	Data Source: ☐ Eligibility/Enrollment data ☐ Survey data. Specify: ☐ Other. Specify:	Data Source: ☐ Eligibility/Enrollment data ☐ Survey data. Specify: ☐ Other. Specify:	
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	
Definition of denominator:	Definition of denominator:	Definition of denominator:	
Definition of numerator:	Definition of numerator:	Definition of numerator:	
Year of Data:	Year of Data:	Year of Data:	
Performance Measurement Data: Described what is being measured:	Performance Measurement Data: Described what is being measured:	Performance Measurement Data: Described what is being measured:	
Numerator: Denominator: Rate:	Numerator: Denominator: Rate:	Numerator: Denominator: Rate:	
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:	
	Explanation of Progress: How did your performance in 2006 compare with the Annual Performance Objective documented in your 2005 Annual Report? Are there any quality improvement activities that contribute to your progress?	Explanation of Progress: How did your performance in 2007 compare with the Annual Performance Objective documented in your 2006 Annual Report? Are there any quality improvement activities that contribute to your progress?	
	2005 Annual Report? Are there any quality improvement activities that	2006 Annual Report? Are there any quality improvement activities	

FFY 2005	FFY 2006	FFY 2007
	Annual Performance Objective for FFY 2007:	Annual Performance Objective for FFY 2008:
	Annual Performance Objective for FFY 2008:	Annual Performance Objective for FFY 2009:
	Annual Performance Objective for FFY 2009:	Annual Performance Objective for FFY 2010:
	Explain how these objectives were set:	Explain how these objectives were set:
Other Comments on Measure:	Other Comments on Measure:	Other Comments on Measure:

Objectives Related to SCHIP Enrollment

Goal #1 (Describe) Seek to establish a working relationship with the Center for Rural Pennsylvania, a not-for-profit organization dedicated to identifying, studying, and offering solutions to public policy issues of concern to rural areas of the Commonwealth, and to	Goal #1 (Describe) Seek to establish a working relationship with the Center for Rural Pennsylvania, a not-for-profit organization dedicated to
Rural Pennsylvania, a not-for-profit organization dedicated to identifying, studying, and offering solutions to public policy	Rural Pennsylvania, a not-for-profit organization dedicated to
Rural Pennsylvania, a not-for-profit organization dedicated to identifying, studying, and offering solutions to public policy	Rural Pennsylvania, a not-for-profit organization dedicated to
issues of concern to rural areas of the Commonwealth, and to	identifying, studying, and offering solutions to public policy
	issues of concern to rural areas of the Commonwealth, and to
identify barriers to access in central and northeastern	identify barriers to access in central and northeastern
Pennsylvania.	Pennsylvania.
Type of Goal:	Type of Goal:
	☐ New/revised. <i>Explain</i> :
	☐ Continuing.
☐ Discontinued. <i>Explain</i> :	☐ Discontinued. <i>Explain</i> :
Status of Data Reported:	Status of Data Reported:
	Provisional.
	Final.
	Same data as reported in a previous year's annual report.
	Specify year of annual report in which data previously
1	reported:
	Data Source:
	Eligibility/Enrollment data.
	Survey data. Specify:
	Other. Specify:
	Enrollment in the 19 rural counties in northeastern and
	central Pennsylvania (Bedford, Clinton, Columbia, Juniata, Lebanon, Mifflin, Monroe, Montour, Northumberland, Perry,
	Pike, Schuylkill, Snyder, Sullivan, Susquehanna, Tioga,
	Union, Wayne, and Wyoming).
	Definition of Population Included in the Measure:
Definition of Formation included in the Measure.	Definition of Formation included in the Measure.
Definition of denominator: Children enrolled in May 1998	Definition of denominator: Children enrolled in May 1998
D.C (00/05 E. II 05/00	D.C (00/07 E. II 05/00
· · · · · · · · · · · · · · · · · · ·	Definition of numerator: (09/07 Enrollment – 05/98
Enrollment)	Enrollment)
Year of Data: 2006	Year of Data: 2007
	issues of concern to rural areas of the Commonwealth, and to identify barriers to access in central and northeastern Pennsylvania. Type of Goal: New/revised. Explain: Continuing. Discontinued. Explain: Status of Data Reported: Provisional. Final. Same data as reported in a previous year's annual report. Specify year of annual report in which data previously reported: Data Source: Eligibility/Enrollment data. Survey data. Specify: Other. Specify: Cother. Specify: Enrollment in the 19 rural counties in northeastern and central Pennsylvania (Bedford, Clinton, Columbia, Juniata, Lebanon, Mifflin, Monroe, Montour, Northumberland, Perry, Pike, Schuylkill, Snyder, Sullivan, Susquehanna, Tioga, Union, Wayne, and Wyoming). Definition of Population Included in the Measure: Definition of denominator: Children enrolled in May 1998 Definition of numerator: (09/06 Enrollment – 05/98 Enrollment)

FFY 2005	FFY 2006	FFY 2007
Performance Measurement Data:	Performance Measurement Data:	Performance Measurement Data:
Described what is being measured:	Described what is being measured:	Described what is being measured:
Percent increase in enrollment in the designated counties	Percent increase in enrollment in the designated counties	Percent increase in enrollment in the designated counties
since May 1998, when Pennsylvania's initial state plan was	since May 1998, when Pennsylvania's initial state plan was	since May 1998, when Pennsylvania's initial state plan was
approved.	approved. Numerator: 14,662 – 4,217	approved.
Numerator: 13,322 – 4,217	Denominator: 4,217	Numerator: 12047
Denominator: 4,217	Rate: 247.7%	Denominator: 4217
Rate: 215.9%	14400 2 177770	Rate: 285.7
	Numerator: 10445	Additional notes on measure: Numerator: 16,263 – 4,217
Numerator: 9105	Denominator: 4217	Denominator: 4,217
Denominator: 4217	Rate: 247.7	Rate: 285.7%
Rate: 215.9	A 11'2' 1	
Additional notes on measure:	Additional notes on measure:	
Additional notes on measure.	Explanation of Progress:	Explanation of Progress:
	I was a second	r · · · · · · · · · · · · · · · · · · ·
	How did your performance in 2006 compare with the Annual Performance Objective documented in your 2005 Annual Report?	How did your performance in 2006 compare with the Annual Performance Objective documented in your 2005 Annual Report? Since May 1998, enrollment in the target counties has increased by 285.7%. This increase exceeds the statewide growth of 190.9% during the same period.
	Are there any quality improvement activities that contribute to your progress?	Are there any quality improvement activities that contribute to your progress?
	Annual Performance Objective for FFY 2007: Since May 1998, enrollment in the target counties has	Annual Performance Objective for FFY 2008: 300% Annual Performance Objective for FFY 2009: 310%
	increased by 247.7%. This increase exceeds the	Annual I citormance Objective for FF 1 2007. 510%
	statewide growth of 172.5% during the same period.	
	250%	
	Annual Performance Objective for FFY 2008: 260%	
	Annual Performance Objective for FFY 2009: 270%	Annual Performance Objective for FFY 2010: 320%
	Explain how these objectives were set: Historical trends	Explain how these objectives were set: Historical trends
	were used as a basis for the projection of increased	were used as a basis for the projection of increased
	enrollment in the rural counties.	enrollment in the rural counties.
Other Comments on Measure:	Other Comments on Measure:	Other Comments on Measure:

Objectives Related to SCHIP Enrollment (Continued)

FFY 2005	FFY 2006	FFY 2007
Goal #2 (Describe)	Goal #2 (Describe)	Goal #2 (Describe)
Contractually require insurance contractors to increase	Contractually require insurance contractors to increase	Contractually require insurance contractors to increase
outreach focus on community-based agencies in	outreach focus on community-based agencies in	outreach focus on community-based agencies in
predominantly minority or non-English speaking areas.	predominantly minority or non-English speaking areas.	predominantly minority or non-English speaking areas.
Type of Goal:	Type of Goal:	Type of Goal:
New/revised. Explain:	New/revised. Explain:	New/revised. Explain:
Continuing.	☐ Continuing.	Continuing.
Discontinued. <i>Explain</i> :	Discontinued. <i>Explain</i> :	Discontinued. <i>Explain</i> :
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
Provisional.	Provisional.	Provisional.
Final.	☐ Final.	Final.
☐ Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.
Specify year of annual report in which data previously	Specify year of annual report in which data previously	Specify year of annual report in which data previously
reported:	reported:	reported:
Data Source:	Data Source:	Data Source:
Eligibility/Enrollment data.	Eligibility/Enrollment data.	Eligibility/Enrollment data.
Survey data. Specify:	Survey data. Specify:	Survey data. Specify:
Other. Specify:	Other. Specify:	Other. Specify:
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of denominator:	Definition of denominator:	Definition of denominator:
Definition of denominator.	Definition of denominator.	Definition of denominator.
Definition of numerator:	Definition of numerator:	Definition of numerator:
Year of Data: 2004	Year of Data: 2005	Year of Data:

	FFY 2005		FFY 2006		F	FY 2007			
Performance Measuren Described what is being a Compare the proportion various race and ethnic c for the general population	ment Data: measured: n of CHIP enrollees ategories to U.S. Cens		Performance Measurement Data: Described what is being measured: Compare the proportion of CHIP enrollees that fall into			Performance Measurement Data: Described what is being measured: Compare the proportion of CHIP enrollees that f			
Numerator: Denominator: Rate:	D						Numerator: Denominator: Rate:		
							Additional notes on measur PA CHIP		
Native Hawaiian or Other Pacific Islander	0.0%	0.0%	Numerator: Denominator: Rate:				Genera Native Hawaiian or Other Pacific Islander	l Population 0.0%	0.0%
American Indian or 0.2% Alaska Native	0.1%		Additional notes on measur PA CHIP General	e: Race I Population			American Indian or 0.2% Alaska Native	0.2%	
Asian	2.2%	2.6%	Native Hawaiian or Other Pacific Islander	0.0%	(0.1%	Asian	2.4%	2.7%
Black or African American	10.0%	12.8%	American Indian or 0.2% Alaska Native	(0.1%		Black or African American	10.7%	12.6%
White 51.2%	84.8%		Asian	2.2%	2	2.8%	White 51.3%	85.7%	
Two or More Races 1.3%	1.1%	21.00/	Black or African American	10.1%		12.6%	Two or More Races 1.7%	1.0%	
Unspecified Race Ethnicity	N/A	31.9%	White 50.8%	8	84.6%		Unspecified Race	N/A	31.5%
Hispanic or Latino Unspecified Ethnicity	3.7% 2. 96.3%	3% 97.7%	Two or More Races 1.6%	1	1.1%		Ethnicity Hispanic or Latino Unspecified Ethnicity	4.2% 95.8%	2.1%
			Unspecified Race	N/A	3	31.9%	97.9%	93.670	
			Ethnicity Hispanic or Latino	4.0%	2	2.6%			
			Unspecified Ethnicity 97.4%		96.0%	2.070			

FFY 2005	FFY 2006	FFY 2007
	Explanation of Progress:	Explanation of Progress:
	How did your performance in 2006 compare with the Annual Performance Objective documented in your 2005 Annual Report?	How did your performance in 2006 compare with the Annual Performance Objective documented in your 2005 Annual Report? By and large, the population of CHIP enrollees is reflective of the general population in Pennsylvania.
	Are there any quality improvement activities that contribute to your progress?	Are there any quality improvement activities that contribute to your progress?
	Annual Performance Objective for FFY 2007: By and large, the population of CHIP enrollees is reflective of the general population in Pennsylvania.	Annual Performance Objective for FFY 2008: CHIP enrollment to continue to reflect the general population in Pennsylvania. Annual Performance Objective for FFY 2009: CHIP
	CHIP enrollment to continue to reflect the general population in Pennsylvania. Annual Performance Objective for FFY 2008: CHIP enrollment to continue to reflect the general population in Pennsylvania.	enrollment to continue to reflect the general population in Pennsylvania.
	Annual Performance Objective for FFY 2009: CHIP enrollment to continue to reflect the general population in Pennsylvania.	Annual Performance Objective for FFY 2010: CHIP enrollment to continue to reflect the general population in Pennsylvania.
	Explain how these objectives were set:	Explain how these objectives were set:
Other Comments on Measure:	Other Comments on Measure:	Other Comments on Measure:

Objectives Related to SCHIP Enrollment (Continued)

FFY 2005	FFY 2006	FFY 2007	
Goal #3 (Describe)	Goal #3 (Describe)	Goal #3 (Describe)	
Type of Goal:	Type of Goal:	Type of Goal:	
New/revised. <i>Explain</i> :	New/revised. <i>Explain</i> :	New/revised. <i>Explain</i> :	
Continuing.	Continuing.	Continuing.	
Discontinued. Explain:	Discontinued. Explain:	Discontinued. Explain:	
Biscontinued. Explain.	Discontinued. Explain.	Discontinued. Explain.	
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:	
Provisional.	Provisional.	Provisional.	
Final.	Final.	Final.	
Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.	
Specify year of annual report in which data previously	Specify year of annual report in which data previously	Specify year of annual report in which data previously	
reported:	reported:	reported:	
Data Source:	Data Source:	Data Source:	
Eligibility/Enrollment data.	Eligibility/Enrollment data.	Eligibility/Enrollment data.	
Survey data. Specify:	Survey data. Specify:	Survey data. Specify:	
Other. Specify:	Other. Specify:	Other. Specify:	
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	
Dominion of 1 opularion mondered in the first state of	2 common of 1 opulation mentals in the 112 and	2 0 1 1 0 p u u v v 1 1 0 p u u v v 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	
Definition of denominator:	Definition of denominator:	Definition of denominator:	
Definition of numerator:	Definition of numerator:	Definition of numerator:	
Year of Data:	Year of Data:	Year of Data:	
Performance Measurement Data:	Performance Measurement Data:	Performance Measurement Data:	
Described what is being measured:	Described what is being measured:	Described what is being measured:	
Numerator:	Numerator:	Numerator:	
Denominator:	Denominator:	Denominator:	
Rate:	Rate:	Rate:	
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:	
	Explanation of Progress:	Explanation of Progress:	
	How did your performance in 2006 compare with the Annual Performance Objective documented in your 2005 Annual Report?	How did your performance in 2006 compare with the Annual Performance Objective documented in your 2005 Annual Report?	
	Are there any quality improvement activities that contribute to your progress?	Are there any quality improvement activities that contribute to your progress?	

FFY 2005	FFY 2006	FFY 2007
	Annual Performance Objective for FFY 2007: Annual Performance Objective for FFY 2008: Annual Performance Objective for FFY 2009:	Annual Performance Objective for FFY 2008: Annual Performance Objective for FFY 2009: Annual Performance Objective for FFY 2010:
	Explain how these objectives were set:	Explain how these objectives were set:
Other Comments on Measure:	Other Comments on Measure:	Other Comments on Measure:

Objectives Related to Medicaid Enrollment

FFY 2005	FFY 2006	FFY 2007
Goal #1 (Describe)	Goal #1 (Describe)	Goal #1 (Describe)
Please refer to Goal #1 in Section IIC labeled "Objectives	Please refer to Goal #1 in Section IIC labeled "Objectives	Please refer to Goal #1 in Section IIC labeled "Objectives
Related to Reducing the Number of Uninsured Children."	Related to Reducing the Number of Uninsured Children."	Related to Reducing the Number of Uninsured Children."
Type of Goal:	Type of Goal:	Type of Goal:
New/revised. Explain:	New/revised. Explain:	New/revised. Explain:
Continuing.	Continuing.	Continuing.
Discontinued. <i>Explain</i> :	Discontinued. <i>Explain</i> :	Discontinued. <i>Explain</i> :
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
Provisional.	Provisional.	Provisional.
Final.	Final.	Final.
Same data as reported in a previous year's annual report. Specify year of annual report in which data previously	Same data as reported in a previous year's annual report. Specify year of annual report in which data previously	Same data as reported in a previous year's annual report. Specify year of annual report in which data previously
reported:	reported:	reported:
Data Source:	Data Source:	Data Source:
Eligibility/Enrollment data.	Eligibility/Enrollment data.	Eligibility/Enrollment data.
Survey data. Specify:	Survey data. Specify:	Survey data. Specify:
Other. Specify:	Other. Specify:	Other. Specify:
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of denominator:	Definition of denominator:	Definition of denominator:
Definition of numerator:	Definition of numerator:	Definition of numerator:
Definition of numerator.	Definition of numerator.	Definition of numerator.
Year of Data:	Year of Data:	Year of Data:
Performance Measurement Data:	Performance Measurement Data:	Performance Measurement Data:
Described what is being measured:	Described what is being measured:	Described what is being measured:
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:
	Explanation of Progress:	Explanation of Progress:
	H - 121	TI - 1'1 2000
	How did your performance in 2006 compare with the Annual Performance Objective documented in your	How did your performance in 2006 compare with the Annual Performance Objective documented in your
	2005 Annual Report?	2005 Annual Report?
	_	_
	Are there any quality improvement activities that	Are there any quality improvement activities that contribute to your progress?
	contribute to your progress?	contribute to your progress:
	I	

FFY 2005	FFY 2006	FFY 2007
	Annual Performance Objective for FFY 2007: Annual Performance Objective for FFY 2008:	Annual Performance Objective for FFY 2008: Annual Performance Objective for FFY 2009:
	Annual Performance Objective for FFY 2009:	Annual Performance Objective for FFY 2010:
	Explain how these objectives were set:	Explain how these objectives were set:
Other Comments on Measure:	Other Comments on Measure:	Other Comments on Measure:

Objectives Related to Medicaid Enrollment (Continued)

FFY 2005	FFY 2006	FFY 2007
Goal #2 (Describe)	Goal #2 (Describe)	Goal #2 (Describe)
Type of Goal:	Type of Goal:	Type of Goal:
New/revised. Explain:	New/revised. Explain:	New/revised. Explain:
Continuing.	Continuing.	Continuing.
Discontinued. <i>Explain</i> :	Discontinued. <i>Explain</i> :	Discontinued. <i>Explain</i> :
☐ Discontinued. Explain:	☐ Discontinued. Explain:	☐ Discontinued. Explain:
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
Provisional.	Provisional.	Provisional.
Final.	Final.	Final.
☐ Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.
Specify year of annual report in which data previously	Specify year of annual report in which data previously	Specify year of annual report in which data previously
reported:	reported:	reported:
Data Source:	Data Source:	Data Source:
Eligibility/Enrollment data.	Eligibility/Enrollment data.	Eligibility/Enrollment data.
☐ Survey data. <i>Specify</i> :	Survey data. Specify:	Survey data. Specify:
Other. <i>Specify</i> :	Other. Specify:	Other. <i>Specify</i> :
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of denominator:	Definition of denominator:	Definition of denominator:
Definition of numerator:	Definition of numerator:	Definition of numerator:
V (CD-4	W P. A	Y CD-4
Year of Data:	Year of Data:	Year of Data:
Performance Measurement Data:	Performance Measurement Data:	Performance Measurement Data:
Described what is being measured:	Described what is being measured:	Described what is being measured:
Numerator	Numerator	Numerators
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:
	Explanation of Progress:	Explanation of Progress:
	How did your performance in 2006 compare with the	How did your performance in 2006 compare with the
	Annual Performance Objective documented in your	Annual Performance Objective documented in your
	2005 Annual Report?	2005 Annual Report?
	Are there any quality improvement estimities that	Are there any quality improvement activities that
	Are there any quality improvement activities that contribute to your progress?	Are there any quality improvement activities that contribute to your progress?

FFY 2005	FFY 2006	FFY 2007
	Annual Performance Objective for FFY 2007: Annual Performance Objective for FFY 2008:	Annual Performance Objective for FFY 2008: Annual Performance Objective for FFY 2009:
	Annual Performance Objective for FFY 2009:	Annual Performance Objective for FFY 2010:
	Explain how these objectives were set:	Explain how these objectives were set:
Other Comments on Measure:	Other Comments on Measure:	Other Comments on Measure:

Objectives Related to Medicaid Enrollment (Continued)

FFY 2005	FFY 2006	FFY 2007
Goal #3 (Describe)	Goal #3 (Describe)	Goal #3 (Describe)
Type of Goal:	Type of Goal:	Type of Goal:
New/revised. <i>Explain</i> :	New/revised. <i>Explain</i> :	New/revised. <i>Explain</i> :
Continuing.	Continuing.	Continuing.
Discontinued. Explain:	Discontinued. Explain:	Discontinued. Explain:
Biscontinued. Explain.	☐ Discontinued. Explain.	☐ Discontinued. Explain.
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
Provisional.	Provisional.	Provisional.
Final.	☐ Final.	Final.
Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.
Specify year of annual report in which data previously	Specify year of annual report in which data previously	Specify year of annual report in which data previously
reported:	reported:	reported:
1	1	1
Data Source:	Data Source:	Data Source:
Eligibility/Enrollment data.	Eligibility/Enrollment data.	Eligibility/Enrollment data.
☐ Survey data. <i>Specify</i> :	Survey data. Specify:	Survey data. <i>Specify</i> :
Other. Specify:	Other. Specify:	Other. <i>Specify</i> :
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of denominator:	Definition of denominator:	Definition of denominator:
Definition of numerator:	Definition of numerator:	Definition of numerator:
Year of Data:	Year of Data:	Year of Data:
Performance Measurement Data:	Performance Measurement Data:	Performance Measurement Data:
Described what is being measured:	Described what is being measured:	Described what is being measured:
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Additional notes on measure:	Additional notes on measure:	Additional notes on measure:
	Explanation of Progress:	Explanation of Progress:
	How did your performance in 2006 compare with the Annual Performance Objective documented in your 2005 Annual Report?	How did your performance in 2006 compare with the Annual Performance Objective documented in your 2005 Annual Report?
	Are there any quality improvement activities that contribute to your progress?	Are there any quality improvement activities that contribute to your progress?

FFY 2005	FFY 2006	FFY 2007
	Annual Performance Objective for FFY 2007:	Annual Performance Objective for FFY 2008:
	Annual Performance Objective for FFY 2008:	Annual Performance Objective for FFY 2009:
	Annual Performance Objective for FFY 2009: Explain how these objectives were set:	Annual Performance Objective for FFY 2010: Explain how these objectives were set:
Other Comments on Measure:	Other Comments on Measure:	Other Comments on Measure:

Objectives Increasing Access to Care (Usual Source of Care, Unmet Need)

FFY 2005	FFY 2006	FFY 2007
Goal #1 (Describe)	Goal #1 (Describe)	Goal #1 (Describe)
Ambulatory Care, Emergency Department (ED) visits: reduce	Ambulatory Care, Emergency Department (ED) visits: reduce	Ambulatory Care, Emergency Department (ED) visits;
unnecessary overutilization	unnecessary overutilization	address reasons for, and reduce unnecessary utilization
Type of Goal:	Type of Goal:	Type of Goal:
New/revised. Explain:	New/revised. Explain:	New/revised. Explain:
Continuing.	Continuing.	Continuing.
☐ Discontinued. <i>Explain</i> :	Discontinued. Explain:	Discontinued. <i>Explain</i> :
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
Provisional.	Provisional.	Provisional.
	☐ Final.	☐ Final.
☐ Same data as reported in a previous year's annual report.	☐ Same data as reported in a previous year's annual report.	☐ Same data as reported in a previous year's annual report.
Specify year of annual report in which data previously	Specify year of annual report in which data previously	Specify year of annual report in which data previously
reported:	reported:	reported:
Measurement Specification: ☐ HEDIS. Specify version of HEDIS used:	Measurement Specification: ☐ HEDIS. Specify version of HEDIS used:	Measurement Specification: ☐ HEDIS. Specify version of HEDIS used:
☐HEDIS. Specify version of HEDIS used:	☐HEDIS. Specify version of HEDIS used:	☐HEDIS. Specify version of HEDIS used:
Explain how HEDIS was modified:	Explain how HEDIS was modified:	Explain how HEDIS was modified:
Other. Explain:	Other. Explain:	Other. Explain:
HEDIS 2005	HEDIS 2006	HEDIS 2007
Data Source:	Data Source:	Data Source:
Administrative (claims data).	Administrative (claims data).	Administrative (claims data).
Hybrid (claims and medical record data).	Hybrid (claims and medical record data).	Hybrid (claims and medical record data).
Survey data. Specify:	Survey data. <i>Specify</i> :	Survey data. <i>Specify</i> :
Other. Specify:	Other. Specify:	Other. Specify:
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of denominator:	Definition of denominator:	Definition of denominator:
☐ Denominator includes SCHIP population only.	☐ Denominator includes SCHIP population only.	Denominator includes SCHIP population only.
Denominator includes SCHIP and Medicaid (Title XIX).	Denominator includes SCHIP and Medicaid (Title XIX).	Denominator includes SCHIP and Medicaid (Title XIX).
Definition of numerator: (36,224) Numerator is visits for	Definition of numerator: (42,243) Numerator is visits for	Definition of numerator: Visits for emergency department
emergency department services that do not result in inpatient stay; age groups: <1 year to 19 years; visits/1,000 member	emergency department services that do not result in inpatient stay; age range <1 year to 19 years; visits/1,000 member	services that do not result in inpatient stay; age range <1 year to 19 years; does not include some ED visits for mental
vears	years	health and chemical dependency services
yours	yours	neutral and enominear dependency services
Denominator includes eligible population; commercial	Denominator includes eligible population; commercial	
Year of Data: 2004	Year of Data: 2005	Year of Data: 2006
HEDIS Performance Measurement Data:	HEDIS Performance Measurement Data:	HEDIS Performance Measurement Data:
(If reporting with HEDIS/HEDIS-like methodology)	(If reporting with HEDIS/HEDIS-like methodology)	(If reporting with HEDIS/HEDIS-like methodology)
Numerator:	Numerator:	Numerator:
Denominator: 1390915	Denominator: 1489261	Denominator: 1624569
Rate: 312.519	Rate: 340.381	Rate:

FFY 2005	FFY 2006	FFY 2007
Additional notes on measure: Rate is 312.519 visits/1,000 member years (age <1-19 yr) weighted average Rate: HEDIS 2005 PA CHIP (unweighted) average visits per/1,000 member years: (1) age <1 year = 489 visits; (2) 1-9 years = 308 visits; (3) 10-19 years = 301 visits; lower rate means less utilization	Additional notes on measure: Rate: 340.381 visits/1,000 member years (age <1-19 yr) weighted average Rate: HEDIS 2006 PA CHIP (unweighted) average visits per 1,000 member years: (1) age <1 year = 631 visits/; (2) 1-9 years = 332 visits; (3) 10-19 years = 332 visits; lower rate means less utilization	Additional notes on measure: Definition of denominator: eligible population Numerator: 47,124 Denominator: 1,624,569 Rate: 348.1 visits/1,000 member years followed commercial specifications - visits/1,000 member
Other Performance Measurement Data:	Other Performance Measurement Data:	years; Lower rate means less utilization (preferred) Other Performance Measurement Data:
Other Performance Measurement Data: (If reporting with another methodology) Numerator: Denominator: Rate: Additional notes on measure:	(If reporting with another methodology) Numerator: Denominator: Rate: Additional notes on measure: Three years of significant overutilization of Emergency Department services. HEDIS	(If reporting with another methodology) Numerator: Denominator: Rate: Additional notes on measure:
	national, regional and PA Commercial rates also show significant overutilization, far above Medicaid rates. Attempted to implement quality improvement study but unable to formalize Memorandum of Understanding due to contract issues of other state agency. Participated in seminar to address this issue, which was identified as multidimensional and requires coordinated efforts to address.	
	Explanation of Progress:	Explanation of Progress:
	How did your performance in 2006 compare with the Annual Performance Objective documented in your 2005 Annual Report? Are there any quality improvement activities that contribute to your progress?	How did your performance in 2006 compare with the Annual Performance Objective documented in your 2005 Annual Report? A HEDIS 2006 (measurement year 2007) performance goal was not set in the FFY 2006 report since utilization had already occurred at the time of the report. The goal previously set for HEDIS 2008 is modified below based on a review of HEDIS 2005, 2006 and 2007 rates. Are there any quality improvement activities that contribute to your progress? On March 20, 2007, the State held a meeting for all CHIP contractors. At this meeting, the State addressed CHIP HEDIS 2006 rates, provided comparisons to benchmarks, discussed performance objectives and addressed future plans for public reporting and a pay-for-performance program. It was anticipated that this educational effort would impact HEDIS 2008 rates

FFY 2005	FFY 2006	FFY 2007
	Annual Performance Objective for FFY 2007:	Annual Performance Objective for FFY 2008:
	Utilization rates for age group <1 year to 19 years per	HEDIS 2008
	1,000 member years: CY 2003 (HEDIS 2004) = 320	Annual Performance Objective for FFY 2009:
	visits; CY 2004 (HEDIS 2005) = 312 visits, CY 2005	HEDIS 2009
	(HEDIS 2006) = 340 visits. Institute Quality Initiative	
	with CHIP health plans to decrease utilization by 50	
	visits for CY 2007 (HEDIS 2008). Not able to impact	
	calendar year 2006 (HEDIS 2007) rates since	
	utilization has already occurred.	
	Annual Performance Objective for FFY 2008:	
	Develop pay for performance criteria; decrease	
	utilization rate by 50 visits for CY 2008 (HEDIS 2009	
	Annual Performance Objective for FFY 2009:	Annual Performance Objective for FFY 2010:
	Implement pay for performance; decrease utilization	
	rate by 50 visits for CY 2009 (HEDIS 2010)	Explain how these objectives were set:
	Explain how these objectives were set: Analysis of 3	
	year PA CHIP data, comparison to HEDIS Commercial	
Other Comments of Management	benchmarks, and projections based on historical trends Other Comments on Measure: ED visits 2006 PA CHIP	Other Comments on Measure: This measure will be
Other Comments on Measure:		
	HEDIS average rate (commercial, unweighted) compared to	publicly reported beginning with HEDIS 2008 rates. PA
	HEDIS 2006 Commercial benchmarks (unweighted):	SCHIP Contractors are required to conduct a new
	 <1year =631 visits; National =334, Regional =376, PA =421 1-9 age =332 visits; National =207; Regional =229; PA =250 	Performance Improvement Project related to the reduction of ER visits for the CHIP population. The Performance
	10-19 age group =332 visits; National =207, Regional =229; PA =230 10-19 age group =332 visits; National =178, Regional =207,	Improvement Project requirement was implemented in
	PA =234	calendar year 2007.
	For all age groups, 2006 PA CHIP average rates were higher	Calchdal year 2007.
	than averages for Commercial benchmarks, which were	
	significantly higher than Medicaid benchmarks.	
	organicantly ingher than recolour concilinates.	

Objectives Related to Increasing Access to Care (Usual Source of Care, Unmet Need) (Continued)

FFY 2005	FFY 2006	FFY 2007
Goal #2 (Describe)	Goal #2 (Describe)	Goal #2 (Describe)
Mental health utilization – monitor utilization for inpatient,	Mental health utilization – monitor utilization for inpatient,	Mental Health Utilization – monitor utilization for inpatient,
intermediate, and ambulatory services	intermediate, and ambulatory services	intermediate and ambulatory services
Type of Goal: ☐ New/revised. Explain: ☐ Continuing. ☐ Discontinued. Explain:	Type of Goal: ☐ New/revised. Explain: ☐ Continuing. ☐ Discontinued. Explain:	Type of Goal: ☐ New/revised. Explain: ☐ Continuing. ☐ Discontinued. Explain: no specific goal identified for this measure; therefore, does not meet criteria to report
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
Provisional.	Provisional.	Provisional.
☐ Final.	☐ Final.	☐ Final.
☐ Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.	☐ Same data as reported in a previous year's annual report.
Specify year of annual report in which data previously reported:	Specify year of annual report in which data previously reported:	Specify year of annual report in which data previously reported:
Measurement Specification:	Measurement Specification:	Measurement Specification:
⊠HEDIS. Specify version of HEDIS used:	⊠HEDIS. Specify version of HEDIS used:	☐HEDIS. Specify version of HEDIS used:
HEDIS-like. Specify version of HEDIS used:	HEDIS-like. Specify version of HEDIS used:	HEDIS-like. Specify version of HEDIS used:
Explain how HEDIS was modified:	Explain how HEDIS was modified:	Explain how HEDIS was modified:
Other. Explain:	Other. <i>Explain</i> :	Other. <i>Explain</i> :
HEDIS 2005	HEDIS 2006	
Data Source: ☐ Administrative (claims data). ☐ Hybrid (claims and medical record data). ☐ Survey data. Specify: ☐ Other. Specify:	Data Source: ☐ Administrative (claims data). ☐ Hybrid (claims and medical record data). ☐ Survey data. Specify: ☐ Other. Specify:	Data Source: ☐ Administrative (claims data). ☐ Hybrid (claims and medical record data). ☐ Survey data. Specify: ☐ Other. Specify:
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of denominator: Denominator includes SCHIP population only. Denominator includes SCHIP and Medicaid (Title XIX). Definition of numerator: Numerator is percentage of eligible population receiving inpatient, intermediate, and ambulatory services during the measurement year	Definition of denominator: Denominator includes SCHIP population only. Denominator includes SCHIP and Medicaid (Title XIX). Definition of numerator: Numerator is percentage of eligible population receiving inpatient, intermediate, and ambulatory services during the measurement year	Definition of denominator: Denominator includes SCHIP population only. Denominator includes SCHIP and Medicaid (Title XIX). Definition of numerator:
Denominator includes eligible population age 0-17 years of	Denominator includes eligible population age 0-17 years of	
age	age	
Year of Data: 2004	Year of Data: 2005	Year of Data:
HEDIS Performance Measurement Data:	HEDIS Performance Measurement Data:	HEDIS Performance Measurement Data:
(If reporting with HEDIS/HEDIS-like methodology)	(If reporting with HEDIS/HEDIS-like methodology)	(If reporting with HEDIS/HEDIS-like methodology)
Numerator: 8248	Numerator: 8622	Numerator:

FFY 2005	FFY 2006	FFY 2007
Denominator: 108529	Denominator: 116953	Denominator:
Rate: 7.6	Rate: 7.4	Rate:
Additional notes on measure: Rate: HEDIS 2005 PA CHIP (unweighted) average of 5 health plans for the age group 0-12 = 6.4%; age group 13-17 = 9.6%; combined 0-17 yr = 8.0%	Additional notes on measure: Rate: HEDIS 2006 PA CHIP (unweighted) average of 6 health plans for the age group 0-12 = 5.7%; age group 13-17 = 8.95%; combined 0-17 yr = 7.3%	Additional notes on measure:
Other Performance Measurement Data:	Other Performance Measurement Data:	Other Performance Measurement Data:
(If reporting with another methodology)	(If reporting with another methodology)	(If reporting with another methodology)
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Additional notes on measure:	Additional notes on measure: Stable utilization for a three- year period, with comparable utilization to Commercial and Medicaid benchmarks. Higher or lower utilization of mental health services for any of these products may or may not reflect concerns; higher utilization may represent easy access or could reflect a high number of enrollees requiring mental health services.	Additional notes on measure:
	Explanation of Progress:	Explanation of Progress:
	How did your performance in 2006 compare with the Annual Performance Objective documented in your 2005 Annual Report? Are there any quality improvement activities that contribute to your progress?	How did your performance in 2006 compare with the Annual Performance Objective documented in your 2005 Annual Report? Are there any quality improvement activities that contribute to your progress?
	Annual Performance Objective for FFY 2007: Rate for CY 2003 (HEDIS 2004) = 6.8% rate for CY 2004 (HEDIS) 2005 = 7.6% and rate for CY 2005 (HEDIS 2006) = 7.4%. Institute Quality Initiative with CHIP health plans and monitor, watching for trends. Not able to impact calendar year 2006 (HEDIS 2007) rates since utilization has already occurred. Annual Performance Objective for FFY 2008: Develop pay for performance criteria; monitor and watch for trends	Annual Performance Objective for FFY 2008: Annual Performance Objective for FFY 2009:

FFY 2005	FFY 2006	FFY 2007
	Annual Performance Objective for FFY 2009:	Annual Performance Objective for FFY 2010:
	Implement pay for performance; monitor and watch for	
	trends	Explain how these objectives were set:
	Explain how these objectives were set: Analysis of 3	
	year PA CHIP data, comparison to HEDIS Commercial	
	benchmarks and projections based on historical trends	
Other Comments on Measure:	Other Comments on Measure: Comparison of 2006 PA	Other Comments on Measure:
	CHIP rate (commercial, unweighted) to HEDIS Commercial	
	2006 benchmarks (unweighted)	
	0-12 age range = 5.7%; National (3.9%), Regional (4%) and	
	PA (3.9%) rates; PA CHIP average rate is slightly higher than	
	the Commercial benchmarks	
	13-17 age range = 8.9%; National (8%), Regional (8.4%)	
	and PA (7.6%) rates; PA CHIP average rate is comparable to	
	the Commercial benchmarks.	
	In general, Commercial averages are comparable to Medicaid	
	average rates.	

Objectives Related to Increasing Access to Care (Usual Source of Care, Unmet Need) (Continued)

FFY 2005	FFY 2006	FFY 2007
Goal #3 (Describe)	Goal #3 (Describe)	Goal #3 (Describe)
Identify and monitor utilization of services for chemical	Identify and monitor utilization of services for chemical	Chemical Dependency and substance abuse: identify and
dependency and substance abuse; monitor for trends and	dependency and substance abuse; monitor for trends and	monitor utilization of services; watch for trends and outliers
outliers	outliers	
Type of Goal:	Type of Goal:	Type of Goal:
☐ New/revised. <i>Explain</i> :	New/revised. Explain:	New/revised. Explain:
☐ Continuing.	Continuing.	Continuing.
☐ Discontinued. <i>Explain</i> :	☐ Discontinued. <i>Explain</i> :	☐ Discontinued. <i>Explain</i> :
		no specific goal identified for this measure; therefore, does
		not meet criteria to report
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
Provisional.	Provisional.	Provisional.
Final.	⊠ Final.	Final.
Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.
Specify year of annual report in which data previously reported:	Specify year of annual report in which data previously reported:	Specify year of annual report in which data previously reported:
Measurement Specification:	Measurement Specification:	Measurement Specification:
Measurement specification: ☐HEDIS. Specify version of HEDIS used:	Measurement specification: ☐HEDIS. Specify version of HEDIS used:	HEDIS. Specify version of HEDIS used:
HEDIS-like. Specify version of HEDIS used:	HEDIS-like. Specify version of HEDIS used:	HEDIS: Specify version of HEDIS used:
Explain how HEDIS was modified:	Explain how HEDIS was modified:	Explain how HEDIS was modified:
Other. Explain:	Other. Explain:	Other. Explain:
HEDIS 2005	HEDIS 2006	Guer. Explain.
Data Source:	Data Source:	Data Source:
Administrative (claims data).	Administrative (claims data).	Administrative (claims data).
Hybrid (claims and medical record data).	Hybrid (claims and medical record data).	Hybrid (claims and medical record data).
Survey data. <i>Specify</i> :	Survey data. <i>Specify</i> :	Survey data. <i>Specify</i> :
Other. <i>Specify</i> :	Other. <i>Specify</i> :	Other. Specify:
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of denominator:	Definition of denominator:	Definition of denominator:
Denominator includes SCHIP population only.	Denominator includes SCHIP population only.	Denominator includes SCHIP population only.
Denominator includes SCHIP and Medicaid (Title XIX).	Denominator includes SCHIP and Medicaid (Title XIX).	Denominator includes SCHIP and Medicaid (Title XIX).
Definition of numerator: Numerator is eligible population with	Definition of numerator: Numerator is eligible population	Definition of numerator:
an alcohol or other drug (AOD) claim showing a diagnosis of AOD abuse or dependence and a specific AOD-related service	with an alcohol or other drug (AOD) claim showing a	
during the measurement year; reported as "any chemical	diagnosis of AOD abuse or dependence and a specific AOD-related service during the measurement year; reported	
dependency services" (inpatient, intermediate, ambulatory)	as "any chemical dependency services" (inpatient,	
dependency services (inpatient, intermediate, amounatory)	intermediate, ambulatory)	
Denominator includes eligible population; age range 13 – 17	intermediate, amounatory)	
years; commercial	Denominator includes eligible population; age range 13 –	
jours, commercial	17 years; commercial	
	y, vo	
Year of Data: 2004	Year of Data: 2005	Year of Data:

FFY 2005	FFY 2006	FFY 2007
HEDIS Performance Measurement Data:	HEDIS Performance Measurement Data:	HEDIS Performance Measurement Data:
(If reporting with HEDIS/HEDIS-like methodology)	(If reporting with HEDIS/HEDIS-like methodology)	(If reporting with HEDIS/HEDIS-like methodology)
Numerator:	Numerator: 388	Numerator:
Denominator:	Denominator: 3342	Denominator:
Rate:	Rate: 11.6	Rate:
Additional notes on measure: N/A weighted data not available	Additional notes on measure: HEDIS 2006 PA CHIP (unweighted) average of 5 health plans for the age group	Additional notes on measure:
HEDIS 2005 PA CHIP (unweighted) average of 5 health plans	13-17 years = 1.2%	
for the age group 13-17 years = 0.9%	13 17 years = 1.270	
Other Performance Measurement Data:	Other Performance Measurement Data:	Other Performance Measurement Data:
	(If reporting with another methodology)	(If reporting with another methodology)
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Additional notes on measure:	Additional notes on measure: Low utilization for a three-	Additional notes on measure:
	year period. Higher or lower utilization of mental health	
	services for any of these products may or may not reflect	
	concerns; higher utilization may represent easy access or	
	could reflect a high number of enrollees requiring mental	
	health services.	
	Explanation of Progress:	Explanation of Progress:
	How did your performance in 2006 compare with the Annual Performance Objective documented in your 2005 Annual Report?	How did your performance in 2006 compare with the Annual Performance Objective documented in your 2005 Annual Report?
	Are there any quality improvement activities that contribute to your progress?	Are there any quality improvement activities that contribute to your progress?
	Annual Performance Objective for FFY 2007: Rates for CY 2003 (HEDIS 2004) = 0.8%; to CY 2005 (HEDIS 2006) = 11.6%; Institute Quality Initiative with CHIP health plans to increase rate by 7% for CY 2007 (HEDIS 2008). Not able to impact calendar year 2006 (HEDIS 2007) rates since utilization has already occurred. Annual Performance Objective for FFY 2008: Develop pay for performance criteria; monitor and watch for trends	Annual Performance Objective for FFY 2008: Annual Performance Objective for FFY 2009:

FFY 2005	FFY 2006	FFY 2007
	Annual Performance Objective for FFY 2009:	Annual Performance Objective for FFY 2010:
	Implement pay for performance; monitor and watch	
	for trends	Explain how these objectives were set:
	Explain how these objectives were set: Analysis of 3	
	year PA CHIP data, comparison to HEDIS Commercial	
	benchmarks, and projections based on historical trends	
Other Comments on Measure:	Other Comments on Measure: Comparison of PA CHIP	Other Comments on Measure:
	HEDIS 2006 rate (Commercial, unweighted) = 1.2 %	
	compared to HEDIS 2006 benchmarks (Commercial,	
	unweighted): National = 0.9%, Regional = 0.9%, PA =	
	0.8%. PA CHIP rate is equal to National Medicaid	
	(unweighted) rate of 1.2%	

Objectives Related to Use of Preventative Care (Immunizations, Well Child Care)

FFY 2005	FFY 2006	FFY 2007
Goal #1 (Describe)	Goal #1 (Describe)	Goal #1 (Describe)
Determine frequency of Adolescent Well-care visits; monitor	Determine frequency of Adolescent Well-care visits; monitor	Adolescent Well-Care Visits – increase the percentage of
for trends and outliers	for trends and outliers	eligible adolescents receiving a well-care visit in the
		measurement year
Type of Goal:	Type of Goal:	Type of Goal:
New/revised. <i>Explain</i> :	New/revised. <i>Explain</i> :	New/revised. Explain:
⊠ Continuing.	⊠ Continuing.	⊠ Continuing.
☐ Discontinued. <i>Explain</i> :	☐ Discontinued. <i>Explain</i> :	☐ Discontinued. <i>Explain</i> :
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
Provisional.	Provisional.	Provisional.
☐ Final.	☐ Final.	
☐ Same data as reported in a previous year's annual report.	☐ Same data as reported in a previous year's annual report.	☐ Same data as reported in a previous year's annual report.
Specify year of annual report in which data previously	Specify year of annual report in which data previously	Specify year of annual report in which data previously
reported:	reported:	reported:
Measurement Specification:	Measurement Specification:	Measurement Specification:
☐ HEDIS. Specify version of HEDIS used:	☐ HEDIS. Specify version of HEDIS used:	☐ HEDIS. Specify version of HEDIS used:
HEDIS-like. Specify version of HEDIS used:	HEDIS-like. Specify version of HEDIS used:	HEDIS-like. Specify version of HEDIS used:
Explain how HEDIS was modified:	Explain how HEDIS was modified:	Explain how HEDIS was modified:
Other. Explain:	Other. Explain:	Other. Explain:
HEDIS 2005	HEDIS 2006	HEDIS 2007
Data Source:	Data Source:	Data Source:
Administrative (claims data).	Administrative (claims data).	Administrative (claims data).
Hybrid (claims and medical record data). Survey data. <i>Specify</i> :	Hybrid (claims and medical record data). Survey data. <i>Specify</i> :	☐ Hybrid (claims and medical record data). ☐ Survey data. <i>Specify</i> :
☐ Survey data. Specify. ☐ Other. Specify:	☐ Survey data. Specify. ☐ Other. Specify:	☐ Survey data. <i>Specify</i> . ☐ Other. <i>Specify</i> :
Combination administrative data (2 health plans) and hybrid	Combination administrative data (3 health plans) and hybrid	Combination administrative data (3 health plans) and hybrid
data (3 health plans)	data (3 health plans)	data (4 health plans)
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of denominator:	Definition of denominator:	Definition of denominator:
☐ Denominator includes SCHIP population only.	☐ Denominator includes SCHIP population only.	☐ Denominator includes SCHIP population only.
Denominator includes SCHIP and Medicaid (Title XIX).	Denominator includes SCHIP and Medicaid (Title XIX).	Denominator includes SCHIP and Medicaid (Title XIX).
Definition of numerator: Numerator is eligible population	Definition of numerator: Numerator is eligible population	Definition of numerator: eligible population with at least 1
with at least 1 comprehensive well-care visit with a PCP or	with at least 1 comprehensive well-care visit with a PCP or	comprehensive well-care visit with PCP or OB/GYN within
OB/GYN within the measurement year	OB/GYN within the measurement year	measurement year
·	·	•
Denominator includes eligible population 12-19 years of age	Denominator includes eligible population 12-19 years of age	
during the measurement year; commercial	during the measurement year; commercial	
Year of Data: 2004	Year of Data: 2005	Year of Data: 2006

FFY 2005	FFY 2006	FFY 2007
HEDIS Performance Measurement Data:	HEDIS Performance Measurement Data:	HEDIS Performance Measurement Data:
(If reporting with HEDIS/HEDIS-like methodology)	(If reporting with HEDIS/HEDIS-like methodology)	(If reporting with HEDIS/HEDIS-like methodology)
Numerator:	Numerator:	Numerator: 7113
Denominator: 3993	Denominator: 43288	Denominator: 15132
Rate: 44.7	Rate: 44.4	Rate: 47
Additional notes on measure: Numerator: not available since combined administrative and hybrid data - and hybrid is sample of population Rate: 46.9% is the unweighted average of 5 health plans and the PA CHIP average reported for HEDIS 2005	Additional notes on measure: Numerator: not available since combined administrative and hybrid data – and hybrid is sample of population Rate: 47.2% is the unweighted average of 6 health plans and the PA CHIP rate reported for HEDIS 2006	Additional notes on measure: Definition of denominator: eligible population 12-19 years of age during the measurement year (eligible population is 37312). In the 2006 annual report, the information for 2005 and 2006 was presented differently using eligible population as the denominator; however, if changed, the rates remain the same as presented.
Other Performance Measurement Data:	Other Performance Measurement Data:	Other Performance Measurement Data:
(If reporting with another methodology)	(If reporting with another methodology)	(If reporting with another methodology)
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Additional notes on measure:	Additional notes on measure: Three-year comparison shows slightly less than half of eligible adolescent population receiving well care visits during measurement timeframe. The PA CHIP average rates are consistent with national, state, and regional benchmarks. There is room for improvement across the board.	Additional notes on measure:
	Explanation of Progress:	Explanation of Progress:
	How did your performance in 2006 compare with the Annual Performance Objective documented in your 2005 Annual Report? Are there any quality improvement activities that contribute to your progress?	How did your performance in 2006 compare with the Annual Performance Objective documented in your 2005 Annual Report? A HEDIS 2006 (measurement year 2007) performance goal was not set in the FFY 2006 report since utilization had already occurred at the time of the report. The goal previously set for HEDIS 2008 is modified below based on a review of HEDIS 2005, 2006 and 2007 rates. Are there any quality improvement activities that contribute to your progress? On March 20, 2007, the State held a meeting for all CHIP contractors. At this
		meeting, the State addressed CHIP HEDIS 2006 rates, provided comparisons to benchmarks, discussed performance objectives and addressed future plans for public reporting and a pay-for-performance program. It was anticipated that this educational effort would impact HEDIS 2008 rates.

FFY 2005	FFY 2006	FFY 2007
	Annual Performance Objective for FFY 2007:	Annual Performance Objective for FFY 2008:
	Utilization rates for age group 12 years to 19 years per	HEDIS 2008
	1,000 member years: CY 2003 (HEDIS 2004) = 40.5%;	Annual Performance Objective for FFY 2009:
	CY 2004 (HEDIS 2005) = 44.7%, CY 2005 (HEDIS	HEDIS 2009
	2006) = 44.4%. Institute Quality Initiative with CHIP	
	health plans to increase utilization rates for CY 2007	
	(HEDIS 2008). Not able to impact calendar year 2006	
	(HEDIS 2007) rates since utilization has already	
	occurred.	
	Annual Performance Objective for FFY 2008:	
	Develop pay for performance criteria; increase	
	utilization rate from previous year. 2%	
	Annual Performance Objective for FFY 2009:	Annual Performance Objective for FFY 2010:
	Implement pay for performance; increase utilization	HEDIS 2010
	rate from previous year by an additional 2%.	
		Explain how these objectives were set:
	Explain how these objectives were set: Analysis of 3	
	year PA CHIP data, comparison to HEDIS Commercial	
04 0 4 14	benchmarks, and projections based on historical trends	Other Comments of Married Till
Other Comments on Measure:	Other Comments on Measure: Comparison of 2006 PA	Other Comments on Measure: This measure will be
	CHIP rate of 47.2% (commercial, unweighted average) to	publicly reported beginning with HEDIS 2008 rates.
	HEDIS 2006 averages (Commercial, unweighted): National	
	(38.8%), Regional (43.4%), and PA (48.9%) rates.	
	Commercial HEDIS averages are comparable to Medicaid HEDIS averages. The majority of averages for this measure	
	have remained essentially the same or increased only slightly	
	,	
L	over the 3-year period.	

Objectives Related to Use of Preventative Care (Immunizations, Well Child Care) (Continued)

FFY 2005	FFY 2006	FFY 2007
Goal #2 (Describe)	Goal #2 (Describe)	Goal #2 (Describe)
Determine Childhood Immunization Status; monitor for	Determine Childhood Immunization Status; monitor for	Childhood Immunization Status – increase the percentage of
trends and outliers	trends and outliers	eligible children receiving all vaccinations in HEDIS
		Combination 2
Type of Goal:	Type of Goal:	Type of Goal:
☐ New/revised. <i>Explain</i> :	☐ New/revised. <i>Explain</i> :	New/revised. Explain:
Continuing.	☐ Continuing.	Continuing.
Discontinued. <i>Explain</i> :	Discontinued. Explain:	Discontinued. <i>Explain</i> :
	C. A. D. A. D. A. J.	G. A. D.
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
Provisional.	Provisional.	Provisional.
Final.	Final.	Final.
Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.
Specify year of annual report in which data previously reported:	Specify year of annual report in which data previously reported:	Specify year of annual report in which data previously reported:
Measurement Specification:	Measurement Specification:	Measurement Specification:
HEDIS. Specify version of HEDIS used:	HEDIS. Specify version of HEDIS used:	HEDIS. Specify version of HEDIS used:
HEDIS-like. Specify version of HEDIS used:	HEDIS-like. Specify version of HEDIS used:	HEDIS. Specify version of HEDIS used:
Explain how HEDIS was modified:	Explain how HEDIS was modified:	Explain how HEDIS was modified:
Other. Explain:	Other. Explain:	Other. Explain:
HEDIS 2005	HEDIS 2006	Guier. Explain.
Data Source:	Data Source:	Data Source:
Administrative (claims data).	Administrative (claims data).	Administrative (claims data).
Hybrid (claims and medical record data).	Hybrid (claims and medical record data).	Hybrid (claims and medical record data).
Survey data. Specify:	Survey data. Specify:	Survey data. Specify:
Other. Specify:	Other. Specify:	Other. Specify:
Definition of Population Included in the Measure:	Definition of Population Included in the Measure:	Definition of Population Included in the Measure:
Definition of denominator:	Definition of denominator:	Definition of denominator:
Denominator includes SCHIP population only.	Denominator includes SCHIP population only.	☐ Denominator includes SCHIP population only.
Denominator includes SCHIP and Medicaid (Title XIX).	Denominator includes SCHIP and Medicaid (Title XIX).	☐ Denominator includes SCHIP and Medicaid (Title XIX).
Definition of numerator: Numerator is eligible population	Definition of numerator: Numerator is eligible population	Definition of numerator: eligible population who receive all
who receive all vaccinations in Combination 2 (4-DtaP/DT,	who receive all vaccinations in Combination 2 (4-DtaP/DT,	vaccinations in Combination 2
3-OPV/IPV, 1-MMR, 3-HiB, 3-Hepatitis B, and 1-VZV)	3-IPV, 1-MMR, 3-HiB, 3-Hepatitis B, and 1-VZV)	
Denominator includes clinible nonvection who town 2	Denominator includes clinible manufaction who town 2	
Denominator includes eligible population who turn 2 years of	Denominator includes eligible population who turn 2 years of	
age during the measurement year with continuous enrollment	age during the measurement year with continuous enrollment 12 months prior; commercial	
12 months prior; commercial	12 months prior, commercial	
Year of Data: 2004	Year of Data: 2005	Year of Data:

FFY 2005	FFY 2006	FFY 2007
HEDIS Performance Measurement Data:	HEDIS Performance Measurement Data:	HEDIS Performance Measurement Data:
(If reporting with HEDIS/HEDIS-like methodology)	(If reporting with HEDIS/HEDIS-like methodology)	(If reporting with HEDIS/HEDIS-like methodology)
Numerator:	Numerator:	Numerator: 788
Denominator: 875	Denominator: 965	Denominator: 1015
Rate: 70.9	Rate: 78.9	Rate: 77.6
Additional notes on measure: Numerator: not available since	Additional notes on measure: Numerator: not available since	Additional notes on measure: Definition of denominator:
hybrid acquired data (sample of population)	hybrid acquired data (sample of population)	Eligible population who turn 2 years of age during the
Rate: 67.8% is the unweighted average of 5 health plans and	Rate: 78.7% is the unweighted average of 6 health plans and	measurement year with continuous enrollment 12 months
the PA CHIP rate as reported for HEDIS 2005	the PA CHIP rate as reported for HEDIS 2006	prior. (eligible population 1096). In the 2006 annual report, the information for 2005 and 2006 was presented differently using eligible population as the denominator; however, if changed, the rates remain the same as presented.
Other Performance Measurement Data:	Other Performance Measurement Data:	Other Performance Measurement Data:
(If reporting with another methodology)	(If reporting with another methodology)	(If reporting with another methodology)
Numerator:	Numerator:	Numerator:
Denominator:	Denominator:	Denominator:
Rate:	Rate:	Rate:
Additional notes on measure:	Additional notes on measure: PA CHIP data shows gradual	Additional notes on measure:
	improvement in childhood immunization status over 3-year	
	period; rate comparable with Commercial benchmarks.	
	Explanation of Progress:	Explanation of Progress:
	How did your performance in 2006 compare with the	How did your performance in 2006 compare with the
	Annual Performance Objective documented in your	Annual Performance Objective documented in your
	2005 Annual Report?	2005 Annual Report? A HEDIS 2006 (measurement
	2000 Illinuar Reports	year 2007) performance goal was not set in the FFY
		2006 report since utilization had already occurred at the
		time of the report. The goal previously set for HEDIS
		2008 is modified below based on a review of HEDIS
		2005, 2006 and 2007 rates.
	Are there any quality improvement activities that	Are there any quality improvement activities that
	contribute to your progress?	contribute to your progress? On March 20, 2007, the
		State held a meeting for all CHIP contractors. At this
		meeting, the State addressed CHIP HEDIS 2006 rates,
		provided comparisons to benchmarks, discussed
		performance objectives and addressed future plans for
		public reporting and a pay-for-performance program. It
		was anticipated that this educational effort would impact
		HEDIS 2008 rates

FFY 2005	FFY 2006	FFY 2007
	Annual Performance Objective for FFY 2007: Rates	Annual Performance Objective for FFY 2008:
	for children who receive all immunizations: CY 2003	HEDIS 2008
	(HEDIS 2004) = 67.5%; CY 2004 (HEDIS 2005) =	Annual Performance Objective for FFY 2009:
	70.9%, CY 2005 (HEDIS 2006) = 78.9%. Institute	HEDIS 2009
	Quality Initiative with CHIP health plans to increase	
	rate by 5% for CY 2007 (HEDIS 2008). Not able to	
	impact calendar year 2006 (HEDIS 2007) rates since	
	utilization has already occurred. Continue to monitor	
	for trends and outliers.	
	Annual Performance Objective for FFY 2008:	
	Develop pay for performance criteria; increase rate	
	additional 5%	
	Annual Performance Objective for FFY 2009:	Annual Performance Objective for FFY 2010:
	Implement pay for performance; maintain rate at 90% or above	HEDIS 2010
	57 4 55 (Explain how these objectives were set:
	Explain how these objectives were set: Analysis of 3	J
	year PA CHIP data, comparison to HEDIS Commercial	
	benchmarks, and projections based on historical trends	
Other Comments on Measure:	Other Comments on Measure: Comparison of 2006 PA	Other Comments on Measure: This measure will be
	CHIP rate of 78.7% (commercial, unweighted average) to	publicly reported beginning with HEDIS 2008 rates.
	HEDIS 2006 averages (unweighted): Commercial National	
	(77.7%), Commercial Regional (82.2%), and Commercial PA	
	(83.3%) rates. Commercial averages are slightly higher than	
	Medicaid HEDIS averages. The majority of averages for this	
	measure have gradually increased over the 3-year period.	

Objectives Related to Use of Preventative Care (Immunizations, Well Child Care) (Continued)

FFY 2005	FFY 2006	FFY 2007
Goal #3 (Describe)	Goal #3 (Describe)	Goal #3 (Describe)
Determine Adolescent Immunization Status; monitor for	Determine Adolescent Immunization Status; monitor for	Adolescent Immunization Status
trends and outliers	trends and outliers	
Type of Goal:	Type of Goal:	Type of Goal:
New/revised. Explain:	New/revised. Explain:	New/revised. Explain:
Continuing.	Continuing.	☐ Continuing. ☐ Discontinued. <i>Explain</i> :
Discontinued. <i>Explain</i> :	☐ Discontinued. <i>Explain</i> :	NCQA discontinued this measure effective HEDIS 2009
Status of Data Reported:	Status of Data Reported:	Status of Data Reported:
Provisional.	Provisional.	Provisional.
☐ Final.	☐ Final.	Final.
Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.	Same data as reported in a previous year's annual report.
Specify year of annual report in which data previously	Specify year of annual report in which data previously	Specify year of annual report in which data previously
reported:	reported:	reported:
Measurement Specification:	Measurement Specification:	Measurement Specification:
HEDIS. Specify version of HEDIS used:	☐ HEDIS. Specify version of HEDIS used:	HEDIS. Specify version of HEDIS used:
HEDIS-like. Specify version of HEDIS used: Explain how HEDIS was modified:	☐HEDIS-like. Specify version of HEDIS used: Explain how HEDIS was modified:	☐HEDIS-like. Specify version of HEDIS used: Explain how HEDIS was modified:
Other. Explain:	Explain now HEDIS was modified: ☐Other. Explain:	Other. Explain:
HEDIS 2005	HEDIS 2006	ошет. <i>Ехриин</i> .
Data Source:	Data Source:	Data Source:
Administrative (claims data).	Administrative (claims data).	Administrative (claims data).
Hybrid (claims and medical record data).	Hybrid (claims and medical record data).	Hybrid (claims and medical record data).
Survey data. Specify:	Survey data. Specify:	Survey data. <i>Specify</i> :
Other. <i>Specify</i> :	Other. Specify:	Other. <i>Specify</i> :
Definition of Donalstian Included in the Macanas	Definition of Donalation Included in the Macanas	Definition of Developing Included in the Macrosses
Definition of Population Included in the Measure: Definition of denominator:	Definition of Population Included in the Measure: Definition of denominator:	Definition of Population Included in the Measure: Definition of denominator:
☐ Denominator includes SCHIP population only.	☐ Denominator includes SCHIP population only.	☐ Denominator includes SCHIP population only.
☐ Denominator includes SCHIP and Medicaid (Title XIX).	Denominator includes SCHIP and Medicaid (Title XIX).	☐ Denominator includes SCHIP and Medicaid (Title XIX).
Definition of numerator: Numerator is eligible population	Definition of numerator: Numerator is eligible population	Definition of numerator:
who receive all vaccinations in Combination 2 (MMR,	who receive all vaccinations in Combination 2 (MMR,	
Hepatitis B, VZV)	Hepatitis B, VZV)	
Denominator includes eligible population who turn 13 years	Denominator includes eligible population who turn 13 years	
of age during the measurement year with continuous enrollment 12 months prior; commercial	of age during the measurement year with continuous enrollment 12 months prior; commercial	
emonnent 12 months prior, commercial	emonnent 12 months prior, commercial	
Year of Data: 2004	Year of Data: 2005	Year of Data:
HEDIS Performance Measurement Data:	HEDIS Performance Measurement Data:	HEDIS Performance Measurement Data:
(If reporting with HEDIS/HEDIS-like methodology)	(If reporting with HEDIS/HEDIS-like methodology)	(If reporting with HEDIS/HEDIS-like methodology)
Numerotom	Nymonatan	Nymonatan
Numerator:	Numerator:	Numerator:

FFY 2005	FFY 2006	FFY 2007	
Denominator: 5609	Denominator: 6159	Denominator:	
Rate: 64.1	Rate: 71.1	Rate:	
Additional notes on measure: Numerator: not available since hybrid acquired data (sample of population) Rate: 64.2% is the unweighted average of 5 health plans and the PA CHIP average as reported for HEDIS 2005	Additional notes on measure: Numerator: not available since hybrid acquired data (sample of population) Rate: 71.1% is the unweighted average of 6 health plans and the PA CHIP average as reported for HEDIS 2006	Additional notes on measure:	
Other Performance Measurement Data:	Other Performance Measurement Data:	Other Performance Measurement Data:	
(If reporting with another methodology) Numerator:	(If reporting with another methodology) Numerator:	(If reporting with another methodology) Numerator:	
Denominator:	Denominator:	Denominator:	
Rate:	Rate:	Rate:	
Additional notes on measure:	Additional notes on measure: PA CHIP rates gradually increased over three-year period and are comparable to Commercial benchmarks.	Additional notes on measure:	
	Explanation of Progress:	Explanation of Progress:	
	How did your performance in 2006 compare with the Annual Performance Objective documented in your 2005 Annual Report?	How did your performance in 2006 compare with the Annual Performance Objective documented in your 2005 Annual Report?	
	Are there any quality improvement activities that contribute to your progress?	Are there any quality improvement activities that contribute to your progress?	
	Annual Performance Objective for FFY 2007: Utilization rates for age group 13 years: CY 2003 (HEDIS 2004) = 60.4%; CY 2004 (HEDIS 2005) = 64.1%, CY 2005 (HEDIS 2006) = 71.1%. Institute Quality Initiative with CHIP health plans to increase utilization by 2% for CY 2007 (HEDIS 2008). Not able to impact calendar year 2006 (HEDIS 2007) rates since utilization has already occurred. Continue to monitor for trends and outliers. Annual Performance Objective for FFY 2008: Develop pay for performance criteria; rate increase by 2%	Annual Performance Objective for FFY 2008: Annual Performance Objective for FFY 2009:	
	Annual Performance Objective for FFY 2009: Implement pay for performance; rate increase an additional 1%	Annual Performance Objective for FFY 2010: Explain how these objectives were set:	
	Explain how these objectives were set: Analysis of 3 year PA CHIP data, comparison to HEDIS Commercial benchmarks, and projections based on historical trends		

FFY 2005	FFY 2006	FFY 2007
Other Comments on Measure:	Other Comments on Measure: Comparison of 2006 PA	Other Comments on Measure:
	CHIP rate of 71.7% (commercial, unweighted average) to	
	HEDIS 2006 averages (Commercial, unweighted): National	
	(53.7%), Regional (63.3%), and PA (75.4%) rates.	
	Commercial HEDIS averages are higher than Medicaid	
	HEDIS averages. All averages for this measure have	
	gradually increased over the 3-year period.	

1. What other strategies does your State use to measure and report on access to, quality, or outcomes of care received by your SCHIP population? What have you found?

HEDIS/CAHPS has been used as the primary measurement tool to date. In addition, CHIP Managed Care Organizations (MCOs) are contractually required to submit guarterly and annual reports that provide aggregated data on utilization of services.

Our 2007 HEDIS report compared the PA CHIP plan average to the average of all PA Commercial plans and the average of National Commercial plans that submitted data to NCQA. For the most part, the PA CHIP average is lower than the PA Commercial average across measures in assessing Effectiveness of Care (EOC)and Access and Availability (AA). For Use of Services (UOS) measures, such as Ambulatory Care—Emergency Department Visits, PA CHIP plans had higher utilization of health care services than did the PA Commercial health plan members.

Though the PA CHIP plans have room for improvement in comparison to the PA Commercial health plans, PA CHIP plan average surpasses the National Commercial health plan average in providing adolescent immunizations (70.7 percent vs. 57.7 percent) and adolescent well care visits (50.1 percent vs. 40.3 percent). In general, the PA Commercial average is higher than the National Commercial average across all EOC and AA measures, with the exception of Children's Access to Primary Care Practitioners, ages 12 - 24 months. Mostly, the PA CHIP's plan average for UOS measures is similar to the National Commercial plan average, with the exception of emergency department visits per 1,000 member years. Rates for UOS rates are similar between PA Commercial and National Commercial averages.

An approach to studying emergency room usage is currently underway via our newly contracted external quality review organization (EQRO), IPRO. Our 2007 HEDIS rates will be used as our baseline for identifying and implementing improvement initiatives. (See attachment - CHIP Performance Improvement Projects and Body Mass Index Summary).

2. What strategies does your SCHIP program have for future measurement and reporting on access to, quality, or outcomes of care received by your SCHIP population? When will data be available?

The Pennsylvania SCHIP program has several strategies for future measurement and reporting on access to, quality, or outcomes of care received by the SCHIP population. The Pennsylvania CHIP objectives and performance goals include:

Objective: To expand the CHIP performance measurement set.

Performance goals:

- Replace retired Healthcare Effectiveness Data and Information Set (HEDIS) measures and require reporting of new HEDIS measures.
- Implement a Pennsylvania-specific performance measure.

Data will be available in the third quarter of 2008.

Objective: To ensure consistency in CHIP performance measurement.

Performance goals:

- Require HEDIS performance measures be subject to audit by a National Committee for Quality Assurance (NCQA)-certified HEDIS audit organization.
- Require HEDIS performance measures be reported annually and not be subject to rotation.

- Require the Consumer Assessment of Healthcare Providers and Systems (CAHPS®) survey be subject to audit by an NCQA-certified HEDIS audit organization.
- Require the Pennsylvania-specific performance measure be subject to validation by an independent organization.
- Establish comparisons to statewide weighted averages and continue comparisons to national benchmarks and year-over-year outcomes.

Data will be available in the third quarter of 2008.

Objective: To initiate public reporting of CHIP performance measures

Performance goal:

- Develop and disseminate an annual report card that displays each CHIP MCO's rates for selected CAHPS survey results, HEDIS measures and the Pennsylvania-specific performance measure and compares those results to the statewide average using graphics.

Data will be available in the third quarter of 2008.

Objective: To implement a CHIP pay-for-performance program

Performance goal:

Develop and implement a pay-for-performance methodology based on the use of selected HEDIS measures.

It is to be determined when data will be available.

3. Have you conducted any focused quality studies on your SCHIP population, e.g., adolescents, attention deficit disorder, substance abuse, special heath care needs or other emerging health care needs? What have you found?

In calendar year 2007, the Pennsylvania SCHIP program implemented a CHIP-specific Performance Improvement Project (PIP). Pennsylvania selected a PIP focus that is key to advancing CHIP population health outcomes. The PIP topic is reduction of emergency department visits for the CHIP population. The PIP must use as its basis the Healthcare Effectiveness Data and Information Set (HEDIS®) Ambulatory Care measure. The CHIP contractors are required to implement a new PIP. The PIP may not be a continuation of an existing project. The CHIP contractors are required to conduct the PIP as defined by the State. Although the PIP must be related to reduction of emergency department visits, the CHIP contractors can select the specific PIP topic. The CHIP contractors must do a root cause or similar analysis to determine the reasons for over-utilization in the CHIP population. The reason why each CHIP contractor chooses the topic must be clearly stated and relevant to the contractor's CHIP population. The CHIP contractors received detailed instructions in October 2007 and a follow-up training session in November 2007. The CHIP contractors are required to submit their topic selection, quality indicators and study design in March 2008. The CHIP PIP submissions will be validated on an annual basis by an independent organization.

4. Please attach any additional studies, analyses or other documents addressing outreach, enrollment, access, quality, utilization, costs, satisfaction, or other aspects of your SCHIP program's performance. Please list attachments here and summarize findings or list main findings.

Attachment – CHIP Performance Improvement Projects (Just starting these initiatives. No findings to report at this juncture)

Attachment – BMI Summary (Just starting this initiative. No findings to report at this juncture)

Attachment - CAHPS survey 3.0H. See summary below.

- From the seven PA CHIP plans which participated in the survey, 40,901 respondents completed the CAHPS 3.0H Questionnaire. The respondents completed the questionnaire on behalf of a child enrolled in one of the commercial-based or Medicaid-based HMO plans.
- Respondent Characteristics—PA CHIP CAHPS 3.0H Survey Respondents

For CAHPS 2007, more than half of the survey respondents were male (53.0 percent). A high proportion of survey respondents had a high school diploma (42.7 percent) or some college education (34.4 percent). In addition, the majority of respondents indicated that their child is white (68.2 percent) and was in "excellent" or "very good" health.

Global Rating Questions

The Global Rating Questions asked respondents to rate each of four aspects of their child's health care on a scale of 0 to 10, where 0 is the "worst possible" and 10 is the "best possible."

For 2007, the PA CHIP plan average for enrollees who rated their child's health plan 8, 9, or 10 was 88.5 percent. Health plans' rates for rating of child's health plan ranged from 80.3 to 96.0 percent. The average across health plans for PA CHIP enrollees who rated their child's personal doctor 8, 9, or 10 was 85.1 percent.

- Composite Scores

Each Composite contained a set of survey questions. To obtain a Composite Score, the responses for all questions comprising a Composite were averaged.

The PA CHIP plans' averages ranged from 68.5 to 88.2 percent of enrollees who rated their child's health plan's customer service "not a problem". The PA CHIP plans' rates ranged from 71.9 to 89.4 percent of enrollees who indicated they are "usually" or "always" able to get care quickly for their child. The PA CHIP plans' rates ranged from 70.5 to 93.8 percent of enrollees who indicated that getting needed care for their child is "not a problem".

Enter any Narrative text below [7500].

SECTION III: ASSESSMENT OF STATE PLAN AND PROGRAM OPERATION

Please reference and summarize attachments that are relevant to specific questions

OUTREACH

How have you redirected/changed your outreach strategies during the reporting period? [7500]

CHIP further focused its marketing and outreach efforts on motivating parents to "apply now" and enroll their children in the program. Messaging changed dramatically to reflect the "Cover All Kids" message in 2007, with new advertising (TV commercial, radio and print), collateral materials and a Governor's Public Service Announcement (PSA) announcing the expansion of CHIP to "cover all uninsured children and teens, who are not eligible for Medical Assistance, regardless of income." All materials provided more information on the program, including CHIP's comprehensive benefits and expanded income guidelines.

Additionally, the program included its Department of Public Welfare Medical Assistance (MA) counterparts in its messaging, by noting that all families whose income fell below CHIP guidelines (approximately 30-40% of applications) would have their applications automatically transferred to the MA program.

CHIP made new efforts to focus more on the teen uninsured population by making the following changes to its advertising:

- •A teenage girl was selected to record CHIP's radio spot, which netted strong public response to the CHIP Helpline.
- CHIP's Latino marketing partners placed CHIP billboards in the Philadelphia area featuring a Latina teenager and her mother, encouraging families to apply.
- •CHIP ran print ads in newspapers and front page newspaper stickers in large newspapers that featured a group of teens.

To assist with strategic messaging planning and to better target areas where CHIP could provide more marketing and outreach, the program held listening sessions with its advocacy community partners and insurance company contractors.

Media Plan:

•Governor Rendell kicked off the Cover All Kids initiative with a (PSA) in January 2007, which netted the largest monthly call volumes in the history of the CHIP Helpline.

- Data collected from every caller to the CHIP Helpline once again showed that when CHIP TV ads and PSAs ran, calls to the Helpline, hits to the CHIP Web site, requests for applications, and overthe-phone applications increased. To that end, a new TV ad was developed and ran year-round featuring a young boy who delivers the message that "now no family makes too much money for CHIP" and "apply today". Brochures and posters complementing the TV theme were distributed statewide. The CHIP TV commercials ran throughout the year in a two-week-on, two-week-off cycle.
- •CHIP continued its successful Internet search engine advertising, utilizing Google, Yahoo and other popular search engines, which netted millions of hits to its Web site.
- After several years of no radio advertising, CHIP tested, then went statewide, with radio advertising across all markets, including African American and Hispanic communities.
- •CHIP implemented newspaper advertisements that included the peel-off stickers now popular on the front page of newspapers.
- CHIP added movie screen CHIP ads in theaters.

Retail Partnerships: CHIP engaged in retail partnerships with Giant Foods (grocery store chain) and Rite Aid Corporation (drug store chain) to promote the program in coordination with each company's corporate outreach efforts. Co-branding with these two successful companies further expanded CHIP's message in family-oriented locations.

Outreach to County Agency Caseworkers: CHIP expanded its outreach to county agencies and attended and presented at conferences and events that focus on this community. Examples included county WIC directors, CareerLink center directors, public librarians, PTAs/PTOs, domestic relations divisions (family courts) and HeadStart organizations.

Wellness Series: CHIP developed topic and benefit-specific CHIP brochures (English and Spanish) and shared them with professional community partners. Examples included CHIP brochures on prescriptions, dental benefits, and vision benefits. The response was very positive, and CHIP will be looking at including an insert in next year's brochures that will go to everyone requesting brochures, so as not to limit this information to specialists.

School Notices: CHIP continued its partnership with the Department of Education by sending out the annual CHIP flyers to all public schools statewide (2.2 million flyers) to be disseminated to all students during back-to-school season.

CHIP Web site: CHIP continued to develop its popular Web site (www.chipcoverspakids.com) to contain a full array of information including eligibility requirements, updated facts on the expanded program, benefit information, how to apply, FAQs, how to order outreach materials, and various

reports. At its peak, the CHIP Web site received nearly 3 million hits per month, up from 1 million hits per month at the beginning of the year.

COMPASS (Commonwealth of Pennsylvania Access to Social Services): COMPASS, the Web-based application and renewal system (www.COMPASS.state.pa.us), continued to be a well-used tool by citizens applying for health care coverage and other human service programs. An upgrade to the COMPASS Web site occurred in June 2007 that provided a more user-friendly front page. Additionally, post-screening for health care coverage was added. At the end of any application for a service, if the applicant appears to be eligible for one of the health care programs, COMPASS explains the family may be eligible for a health care program and asks if they would like to add health care to the application. If yes, any additional information that is required for the various programs is gathered and the application is routed to either the County Assistance Office or a CHIP/adultBasic contractor.

The Department of Education expanded its school meal program applications to citizens electronically via COMPASS in 2007. All public schools in Pennsylvania became COMPASS Community Partners and are now able to access COMPASS to track children on the school meal program. CHIP tied into this large effort by adding a health care pop-up box at the end of the school meal application, reminding families that they can also apply for health care benefits at the same time.

Cover the Uninsured Week: In coordination with the Robert Wood Johnson (RWJ) national effort, Pennsylvania continued its statewide outreach efforts during "Cover the Uninsured Week" in April 2007. CHIP contractors and advocate partners blanketed the state with CHIP events and activities, including health fairs, enrollment drives with community-based organizations, and community events. CHIP also held a celebration event during Cover the Uninsured Week to celebrate its many partners who help spread the CHIP message. Anita Brikman from the ABC affiliate in Philadelphia served as the master of ceremonies.

CHIP partnered with the Pennsylvania Pharmacists Association, the Pennsylvania Optometric Association and the Pennsylvania Dental Association to promote CHIP through mailings to each of the three organizations members—more then 10,000 mailings in total, which included a cover letter, CHIP posters and specialist brochures, and COMPASS brochures (in English and Spanish).

Pennsylvania Farm Show: CHIP sponsored a Farm Show booth again in 2007 where information and giveaways were distributed and application assistance was provided to families. CHIP's theme was "tell a friend or family member to apply today." More than 500,000 citizens attended the 10-day Farm Show event.

What methods have you found most effective in reaching low-income, uninsured children (e.g., T.V., school outreach, word-of-mouth)? How have you measured effectiveness? **Would you consider this a best practice?** [7500]

We find that a multi-pronged marketing and outreach approach is very effective in reaching citizens with CHIP's message. In 2007, CHIP continued to utilize valuable data provided by the Helpline to measure how callers heard about CHIP. The data showed that TV ads, radio ads, and Governor PSAs reached the broadest audience; flyers distributed through schools and County Assistance Offices drew the most CHIP calls overall in the shortest amount of time; and word of mouth continued to strongly fuel awareness. CHIP always encourages citizens to tell family, friends, co-workers, and neighbors about the program. The results of this message were reflected in call volumes to the Helpline. In addition to these over-arching strategies, CHIP implemented a number of other strategies to reach uninsured Pennsylvania families.

- The CHIP TV commercial that ran on a schedule of two weeks on and two weeks off on both network and cable TV was very effective. When CHIP ads ran, the Helpline consistently saw spikes in call volumes. In fact, the TV ad continuously ran in the top three reasons cited by citizens who called the Helpline to request applications or application assistance over the phone.
- CHIP not only added radio advertising in 2007, but increased its radio ad buys statewide due to the strong response received by the Helpline from smaller radio runs earlier in the year. Radio advertising was very effective in driving CHIP call volumes up and recently ranked in the top four reasons why citizens called the Helpline for applications or application assistance.
- CHIP also saw an interesting increase of people calling the Helpline about CHIP because someone at work told them about it. Historically, work-related referrals were not as strong, and we believe that work-related referred calls have increased in conjunction with radio ads that people hear at work, then share with co-workers, which is an indirect and valuable referral to the CHIP program.
- CHIP's Web-based search engine advertising continued to be an affordable and excellent driver to the CHIP Web site and also to the Helpline. The CHIP Web site received nearly 3 million hits a month at its peak and callers to the Helpline consistently cited the CHIP Web site as one of the top three reasons they called to apply for or inquire more about CHIP.
- CHIP and its insurance company contractors' outreach staff continued daily grassroots outreach, focusing on venues where folks could take the next step and enroll, such as health fairs, libraries, hospitals, community events, and meetings.
- Word of mouth via friends and family consistently ranked as a major source of information and referrals to the CHIP Helpline. Many families learn about and apply for the CHIP program based on the valued and trusted information provided to them from friends and family. To that end, CHIP continued its informal "tell a friend or family member" campaign over the last year to keep those referrals coming!

- CHIP saw an increase in referrals by physicians, a trusted source of information for families.
- o CHIP insurance company contractors provide CHIP information to their participating physician providers, which we believe contributed to these numbers. We are exploring further outreach opportunities with physicians.
- o The program also presented information to the Hospital and Healthsystem Association of Pennsylvania several times in 2007 and continues to build relationships with hospitals to increase awareness of CHIP.

Helpline--Connecting Citizens with CHIP and Tracking Progress

In 2007, the Commonwealth renewed its unique multi-agency contract for one more year with Policy Studies Inc. (PSI) to manage Pennsylvania's Health and Human Services Call Center. The integrated call center supports eight statewide health and human service information and referral helplines for five state agencies, which provides a "one-stop-shop" for most social services. PSI specialists are cross-trained to handle calls from each of the helplines to maximize resources and offer the full range of available social services and information to citizens on one call.

Helpline staff are also trained to identify uninsured callers and offer information and assistance with programs such as CHIP and Medical Assistance. Most importantly, PSI provides application assistance to callers by giving them the option to receive a paper application, apply or renew over the phone with the assistance of a Helpline counselor, or receive the COMPASS Web site address to apply or renew on their own via the Web. PSI also maintains a list of applications submitted and paper applications mailed to callers and conducts follow-up calls to ensure that a "result" has occurred with each caller.

PSI has high-quality operations standards that it constantly monitors to ensure a consistent level of service excellence. Quality assurance monitoring is also conducted by the partner agencies. PSI met or exceeded all key performance indicators for SFY 2006-07. In SFY 2006-07, the call center answered 101,107 CHIP calls (35% increase from previous year), mailed 101,745 CHIP/adultBasic applications, and completed 4,800 COMPASS applications online.

Other effective efforts contributing to increased CHIP enrollment include:

- o 30-Day Renewal Outreach
- The Helpline made 2,500 outbound telephone calls a month to families who did not complete renewal applications after receiving three notices from CHIP. Helpline representatives offered renewal assistance over the phone (using COMPASS) and provided reminders to families to mail back their renewal applications.
- CHIP offered three ways to apply and renew for the program

- Online via COMPASS, the Commonwealth of Pennsylvania's Web Access to Health and Human Services a one-stop shop where citizens can apply for many social service programs with one application;
- By paper application; and
- Over the phone through the CHIP Helpline.
- Established working relationships with County Assistance Offices
- County Assistance Offices are the largest source of CHIP applications and referrals. They refer more than 3,000 applicants per month to the program. The program worked with the Department of Public Welfare to enhance internal and external communications between the two agencies to further improve the "any form is a good form" process whereby an application can go to either agency and be referred to the agency that will provide the family benefits.

Interagency Initiatives

The nationally-recognized Reaching Out Interagency Workgroup merged with the Covering Kids and Families Coalition in 2006 to continue partnership efforts to reach uninsured children in Pennsylvania. Through this effort, many excellent outreach ideas were exchanged and valuable information was shared, which CHIP incorporated into its strategic outreach and marketing planning. Consumer advocates are viewed as important contributors in the development of new outreach and enrollment strategies and their input is regularly sought by CHIP staff.

Is your state targeting outreach to specific populations (e.g., minorities, immigrants, and children living in rural areas)? Have these efforts been successful, and how have you measured effectiveness? [7500]

In order to further outreach efforts to specific populations, CHIP added language to its insurance company contractors' contracts that required contractors to describe how they would identify and address special populations, including non-white and non-English speaking children and children with disabilities; how they would reach different geographic areas, including rural and inner-city areas; and how they would address cultural and ethnic diversity in their outreach efforts. This contractual obligation provided even stronger focus on these specific outreach activities conducted statewide by CHIP contractors. The program monitored its contractors to ascertain that they provided outreach to special populations in the ways they described in their contractual responses. When needed, CHIP provided direction to contractors to further efforts in these areas, and also provided suggested best practices to contractors to assist in increasing efforts in targeted areas of the Commonwealth.

Examples of contractor outreach included minority and ethnic outreach to African American, Hispanic and Asian citizens, and programs and partnerships in rural counties with community-based organizations established in those communities.

Hispanic and African American Outreach

After several years of no radio advertising, CHIP tested and then went statewide with radio advertising across all markets, including African American and Hispanic radio stations.

A new marketing partner, Cardenas-Grant, was hired and is currently implementing an updated CHIP marketing and outreach strategy for Pennsylvania's uninsured African American community. Its focus will include a variety of outreach efforts geared toward both children and teens. Primarily, it is working on the establishment of CHIP Sign-up Crews on the ground in targeted towns and neighborhoods. These events will prepare families to bring the appropriate information and provide on-site assistance with completing a CHIP application. Media buys (radio and print) will raise awareness of the opportunity to apply for CHIP and to drive people to discrete events or organizations where application assistance will be provided.

While the general market media buy focuses on driving up levels of awareness, Cardenas-Grant's focus is on outreach: identifying uncovered, uninsured families and actually helping them to complete applications. To do this, Cardenas-Grant has found penetration points within the African American community that have established constituencies either statewide or in identified locations through which they can send CHIP messages and invitations to sign up via:

•	Churches
•	Black Fraternal Societies
•	Black Professional Associations
•	African American Advocacy Organizations

The Mendoza Group, a Hispanic marketing agency with a history of health marketing initiatives within the Latino community, was selected for a fourth year based on its successful work of focusing on two demographic segments of the Latino market, those unaware of CHIP and those who do not think that they qualify for CHIP.

Mendoza concentrates on the top fourteen Hispanic populated counties of Pennsylvania. Geographically, uninsured children come from population centers like Philadelphia, Harrisburg, Pittsburgh and Eastern Pennsylvania. The core of Mendoza's Latino marketing is concentrated on tactics which deliver the CHIP message in a personal and efficient manner via community influencers which are trusted sources of information in which Latinos can identify with like CHIP moms. community-based organizations, health care professionals and the Hispanic media.

Community-Based Organizations (CBOs) provided a significant point of entry into these markets, with CHIP's marketing partners utilizing their extensive community network of resources to reach out to their communities.

African Americans and Latinos were directly reached through CHIP's branding message at certain key events during the spring and summer of 2007. Criteria for selecting these events focused on identifying grassroots activities that allowed more opportunity for personalized interaction with a smaller audience size to extend beyond the CHIP brand.

What percentage of children below 200 percent of the Federal poverty level (FPL) who are eligible for Medicaid or SCHIP have been enrolled in those programs? (Identify the data source used). [7500]

The Pennsylvania Insurance Department sponsored a statewide health insurance survey in 2004. From that study, it was determined that approximately 92 percent of children below 200 percent of the FPL, eligible for Medicaid or SCHIP, were enrolled.

SUBSTITUTION OF COVERAGE (CROWD-OUT)

States with a separate child health program up to and including 200% of FPL must complete question 1.

Is your state's eligibility level up to and including 200 percent of the FPL?

Yes

If yes, if you have substitution prevention policies in place, please identify those strategies. [7500]

Pennsylvania has taken a number of steps to guard against and monitor for crowd-out. Questions regarding insurance coverage are contained on the application and renewal forms and cross matches against Medicaid and private insurance files are completed to help determine that only uninsured children are enrolled.

States with a separate child health program above 200 through 250% of FPL must complete question 2. All other states with trigger mechanisms should also answer this question.

Is your state's eligibility level above 200 and up to and including 250 percent of the FPL?

✓ Yes✓ No✓ N/A

☐ No ☐ N/A

If yes, please identify the trigger mechanisms or point at which your substitution prevention policy is instituted. [7500]

Monitoring: Pennsylvania will continue to monitor the rate of employer-based coverage for changes. In addition to using information obtained from the applications, Pennsylvania is implementing a cross match through a Third Party Liability contract to determine current and recent health insurance status. This match will assist in the determination that the applicant is currently uninsured and has met the required period of uninsurance. This match will also provide us a source of data, other than applicant-provided information, on the number of individuals who applied for CHIP and had private insurance within the previous six months prior to application. With the addition of this data, we will be able to more accurately determine the possibility of substitution among these individuals.

Strategy to limit substitution – children over the age of two: Pennsylvania implemented an uninsured period of six months. Children, over the age of two with a net income of greater than 200% of FPL, who were covered by a health insurance plan, a self-insurance plan, or a self-funded plan, are not eligible to enroll in CHIP for a period of six months following the end date of the private insurance except if the child's parent is eligible to receive unemployment

compensation or is no longer employed and is ineligible for unemployment compensation, or the child is transferring from one government-subsidized health care program to another.

Another disincentive for dropping private coverage is the addition of cost sharing (premiums and copayments) in the CHIP benefit package for families with net incomes greater than 200% of FPL.

Strategy to limit substitution - children under the age of two: In addition to monitoring for overall level of substitution, we will compare the data for the 0 - 2 year olds with data for 2 - 5 year olds to determine if the no period of uninsurance for the 0-2 year olds is significantly increasing the rate of substitution in Pennsylvania. If the rate of substitution in the under-2 year olds approaches one and a half times that for 2 – 5 year olds, Pennsylvania will consider implementing a one- or two-month period of uninsurance. If the rate of substitution continues to grow in the under-2 year olds to a point of twice that of the 2 - 5 year olds, Pennsylvania will consider increasing the period of uninsurance incrementally up to six months.

Cost sharing requirements (premiums and copayments) also apply to the under age 2 group.

States with separate child health programs over 250% of FPL must complete question 3. All other states with substitution prevention provisions should also answer this question.

Does your state cover children above 250 percent of the FPL or does it employ substitution prevention provisions?

\boxtimes	Yes
	No
	N/A

If yes, identify your substitution prevention provisions (waiting periods, etc.). [7500]

Strategy to limit substitution - children over the age of two: Pennsylvania implemented an uninsured period of six months. Children over the age of two with a net income greater than 200% of FPL, who were covered by a health insurance plan, a self-insurance plan or a self-funded plan, are not eligible to enroll in CHIP for a period of six months following the end date of the private insurance except if the child's parent is eligible to receive unemployment compensation or is no longer employed and is ineligible for unemployment compensation, or the child is transferring from one governmentsubsidized health care program to another.

Another disincentive for dropping private coverage is the addition of cost sharing (premiums and copayments) in the CHIP benefit package for families with net incomes greater than 200% of FPL.

Strategy to limit substitution - children under the age of 2: In addition to monitoring for overall level of substitution, we will compare the data for the 0 - 2 year olds with data for 2 - 5 year olds to determine if the no period of uninsurance for the 0-2 year olds is significantly increasing the rate of substitution in Pennsylvania. If the rate of substitution in the under-2 year olds approaches one and a half times that for 2 – 5 year olds. Pennsylvania will consider implementing a one- or two-month period of uninsurance. If the rate of substitution continues to grow in the under-2 year olds to a point of twice that of the 2 – 5 year olds, Pennsylvania will consider increasing the period of uninsurance incrementally up to six months.

Cost sharing requirements (premiums and copayments) also apply to the under age 2 group.

If Pennsylvania finds a significant level of substitution (10% of enrollees dropping or being dropped from private coverage), it will reevaluate the exceptions to the waiting period to determine if they are contributing to substitution and modify them as necessary. We would also consider incrementally increasing the uninsured period up to an additional six months to reverse the substitution trend.

Another strategic option that is available is to increase the cost sharing requirements for this target population to deter substitution.

Pennsylvania's Office of Health Care Reform is nearing the end of its study to develop a strategic, time-phased plan to provide affordable, accessible quality health care coverage for all Pennsylvanians. It is expected that this strategic plan will include viable suggestions on how to best reform Pennsylvania's overall health care system, negating any incentives for employers or employees to drop employer-based health insurance coverage.

All States must complete the following 3 questions

Describe how substitution of coverage is monitored and measured and how the State evaluates the effectiveness of its policies. [7500]

Applications for coverage include questions relating to other forms of health insurance coverage. Applicants reporting they have other types of health insurance are denied coverage through Pennsylvania's CHIP. In addition, electronic matches with Medicaid and private insurance occur in an effort to prevent children with other insurance from being covered by CHIP. Various reports are available and used to measure substitution.

At the time of application, what percent of applicants are found to have insurance? [7500]

From October 2006 to September 2007, 6.03% of applicants were denied for having either private or employer-based insurance coverage and 3.11% of applicants were denied for having medical assistance. Therefore, a total of 9.14% of applicants were denied coverage since they had private insurance, employer-based insurance, or Medicaid.

Describe the incidence of substitution. What percent of applicants drop group health plan coverage to enroll in SCHIP? **[7500]**

Since March 2007, when the Cover All Kids expansion was implemented, approximately 1.6 percent of applicants to one of the CHIP subsidized programs had to serve the "go-bare" period. This is the period of time that a child needs to be uninsured between dropping coverage elsewhere and picking up CHIP coverage.

One of the policies of the recent CHIP expansion is to exempt children under the age of 2 years from undergoing a go-bare period. A concern with this policy is that a higher portion of children in this age group will substitute government health insurance for private insurance. However, the data gathered since approval of the expansion through the end of the federal fiscal year tends to abate that concern. The federal approval for the expansion was received in February 2007. From March through September 2007, only 0.7 percent of new applicants, in the 0 to 2 age group, would have had to serve a period without insurance, had it not been for the new policy. By contrast, 2.4 percent of new applicants in the 2 to 5 age group had to experience the go-bare period before becoming enrolled.

COORDINATION BETWEEN SCHIP AND MEDICAID

(This subsection should be completed by States with a Separate Child Health Program)

Do you have the same redetermination procedures to renew eligibility for Medicaid and SCHIP (e.g., the same verification and interview requirements)? Please explain. [7500]

The processes for renewing eligibility for CHIP and redetermining eligibility for Medicaid are alike. Neither requires an interview. Both programs review factors that may have changed since the application was filed or last renewed. CHIP and Medicaid have aligned their requirements as described in the next section, Eligibility Redetermination and Retention.

Please explain the process that occurs when a child's eligibility status changes from Medicaid to SCHIP and from SCHIP to Medicaid. Have you identified any challenges? If so, please explain. [7500]

Children who are being disenrolled from Medicaid because of a change in family circumstances and who are eligible for CHIP can be enrolled in CHIP retroactively back to the first of the month in which disenrollment from Medicaid occurred to avoid a gap in health care coverage. The challenge is to ensure that the paperwork gets to the correct insurance plan and the family knows to which plan the paperwork was sent. To remove this challenge, we are in the process of automating the referral process.

Income too low: If an application for health care coverage is filed with a CHIP contractor and the child appears to be eligible for Medicaid, the CHIP contractor sends a notice of ineligibility to the parent or guardian that explains that the application has been forwarded to the local County Assistance Office (CAO) for a determination of Medicaid eligibility. The contractor will send summary screens to the CAO and will maintain the application on file. The CAO will determine eligibility for Medicaid and notify the family of the result of that determination. If it is determined that income is not within Medicaid guidelines, the children are found to be ineligible and are referred back to the originating CHIP contractor. Initial contact to the CHIP contractor is by phone within two days of the determination and is followed up in writing. A challenge here is that applicants will ignore correspondence from the local CAO because they did not apply for Medicaid. This results in the applicants being denied Medicaid for not providing sufficient information for the CAO to determine eligibility. In this case, the file is not referred back to the contractor and the applicant remains uninsured.

Income too high: If an application is filed with a CAO and the applicant is found not eligible for Medicaid, the CAO sends a notice of ineligibility to the applicant and explains that the application has been forwarded to one of the CHIP contractors operating within that county. The CAO

prepares a CAO transmittal to the contractor. All information contained on the transmittal is considered verified and does not require any additional verification by the contractor. Upon receipt of the application from the CAO, the CHIP contractor determines eligibility for CHIP and notifies the family of the determination.

Are the same delivery systems (including provider networks) used in Medicaid and SCHIP? Please explain. [7500]

Of our eight CHIP contractors, three participate in Medicaid Managed Care. However, many providers participate in more than one insurer's provider network, which allows a child to continue receiving treatment from the same physician when the child's coverage shifts from Medicaid to CHIP and vice versa. Medicaid continues to utilize fee-for-service in areas of the state where managed care is not available. CHIP uses managed care programs statewide (either traditional HMO or PPO).

For states that do not use a joint application, please describe the screen and enroll process. [7500].

ELIGIBILITY REDETERMINATION AND RETENTION

What measures does your State employ to retain eligible children in SCHIP? Please check all that apply and provide descriptions as requested.

\boxtimes	Conducts follow-up with clients through caseworkers/outreach workers
\boxtimes	Sends renewal reminder notices to all families
	How many notices are sent to the family prior to disenrolling the child from the program? [500] Three (3) At what intervals are reminder notices sent to families (e.g., how many weeks before the end of the current eligibility period is a follow-up letter sent if the renewal has not been received by the State?) [500] The first notice is initiated 97 days prior to the end of a child's enrollment period, ensuring at least a 90-day notice to the family. Additional notices are sent to give a 60-day and a 30-day notice if the renewal is not received from the family. Telephone outreach is also provided between the 60- and 30-day renewals by the insurance contractors and between the 30-day
	notice and termination by our health and human services helpline.
Ш	Sends targeted mailings to selected populations
	Please specify population(s) (e.g., lower income eligibility groups) [500]
\boxtimes	Holds information campaigns
\boxtimes	Provides a simplified reenrollment process,
	Please describe efforts (e.g., reducing the length of the application, creating combined Medicaid/SCHIP application) [500]
	Renewal letters and forms have been revised to a more user-friendly format. Renewals are

prepopulated with the applicant's information to the extent that the systems will allow. Use of COMPASS, the Commonwealth of Pennsylvania Access to Social Services, allows for electronic renewal and electronic signature. COMPASS is a Web-based application used to apply for many of the social services, including CHIP. Use of the electronic signature eliminates the requirement

	to fax or mail the signature page
\boxtimes	Conducts surveys or focus groups with disenrollees to learn more about reasons for disenrollment please describe: [500]
	The Department tracks the disenrollment population and reviews this data on a monthly basis with CHIP contractors. Through a joint effort between CHIP and its contractors, the rate of disenrollment has stabilized. (See Attachment)
	Other, please explain: [500]
	Thich of the above strategies appear to be the most effective? Have you evaluated the effectiveness any strategies? If so, please describe the evaluation, including data sources and methodology.
pa	ne number of enrollees who do not respond or fail to complete renewals has leveled off over the ast year. Our renewal rate continues to bounce between 79% and 82%. All of the above strategies ontribute to the high renewal rates.
	hat percentage of children in the program are retained in the program at redetermination? What centage of children in the program are disenrolled at redetermination? [500]
	the time of renewal in federal fiscal year 2007, 74.4% of the children renewed their coverage and 5.6% of the children were disenrolled at redetermination.
indi	oes your State generate monthly reports or conduct assessments that track the outcomes of viduals who disenroll, or do not reenroll, in SCHIP (e.g., how many obtain other public or private erage, how many remain uninsured, how many age-out, how many move to a new geographic a)
	⊠ Yes □ No □ N/A
	When was the monthly report or assessment last conducted? [7500]
	9/01/2007-9/30/2007
f you	responded yes to the question above, please provide a summary of the most recent findings (in the

If you responded yes to the question above, please provide a summary of the most recent findings (in the table below) from these reports and/or assessments. **[7500]**.

Findings from Report/Assessment on Individuals Who Disenroll, or Do Not Reenroll in SCHIP

Total Number of Dis- enrollees	Obtain other public or private coverage		Remain uninsured		Age-out		Move to new geographic area		Other	
	Number	Percent	Number	Percent	Number	Percent	Number	Percent	Number	Percent
6937	2225	32			631	9	100	1	3981	57

Please describe the data source (e.g., telephone or mail survey, focus groups) used to derive this information. Include the time period reflected in the data (e.g., calendar year, fiscal year, one month, etc.) [7500].

Our Data Warehouse is the source used to provide this information.

The "Other" column includes:

- Failure to complete renewal: 2,616 (37.7%)
- Low income: 1,021 (14.7%)
- Misc. includes individual's request, non-payment of premiums, must be uninsured for six months, and other miscellaneous reasons: 344 (5.0%)

Note: We do not specifically track the number of children who remain uninsured at their renewal.

COST SHARING

Has your State undertaken any assessment of the effects of premiums/enrollment fees on participation in SCHIP? If so, what have you found? [7500]

Prior to the recent expansion of CHIP in Pennsylvania, no cost sharing was involved in the program. With the expansion of CHIP, cost sharing has been implemented for children in households with incomes between 200 and 300 percent of the FPL. However, the new cost sharing policy has not been in place long enough to make an adequate assessment concerning its effect on enrollment.

Has your State undertaken any assessment of the effects of cost sharing on utilization of health services in SCHIP? If so, what have you found? [7500]

Nο

If your state has increased or decreased cost sharing in the past federal fiscal year, has the state undertaken any assessment of the impact of these changes on application, enrollment, disenrollment, and utilization of health services in SCHIP. If so, what have you found? [7500]

N/A

EMPLOYER SPONSORED INSURANCE PROGRAM (INCLUDING PREMIUM ASSISTANCE PROGRAM(S)) UNDER THE SCHIP STATE PLAN OR A SECTION 1115 TITLE XXI **DEMONSTRATION**

orogram	s your State offer an employer sponsored insurance program (including a premium assistance) for children and/or adults using Title XXI funds? Yes, please answer questions below. No, skip to Program Integrity subsection.
Childre	en Yes, Check all that apply and complete each question for each authority.
	Family Coverage Waiver under the State Plan SCHIP Section 1115 Demonstration Medicaid Section 1115 Demonstration

Health Insurance Flexibility & Accountability Demonstration

Adults				
	Yes, Check all that apply and complete each question for each authority.			
	 □ Family Coverage Waiver under the State Plan □ SCHIP Section 1115 Demonstration □ Health Insurance Flexibility & Accountability Demonstration □ Premium Assistance under the Medicaid State Plan (Section 1906 HIPP) 			
Plea	ase indicate which adults your State covers with premium assistance. (Check all that apply.)			
	Parents and Caretaker Relatives Childless Adults Pregnant Women			
program	ofly describe how your program operates (e.g., is your program an employer sponsored insurance or a premium assistance program, how do you coordinate assistance between the state and/or er, etc.) [7500]			
Wha	at benefit package does the ESI program use? [7500]			
Are	there any minimum coverage requirements for the benefit package? [7500]			
Doe	es the program provide wrap-around coverage for benefits or cost sharing? [7500]			
	there any limits on cost sharing for children in your ESI program? Are there any limits on cost for adults in your ESI program? [7500]			
are use	ify the total number of children and adults enrolled in the ESI program for whom Title XXI funds d during the reporting period (provide the number of adults enrolled in this program even if they vered incidentally, i.e., not explicitly covered through a demonstration).			
	Number of childless adults ever-enrolled during the reporting period			
	Number of adults ever-enrolled during the reporting period			
	Number of children ever-enrolled during the reporting period			

9. Identify the estimated amount of substitution, if any, that occurred or was prevented as a result of your employer sponsored insurance program (including premium assistance program). Discuss how was this measured? [7500]

10. During the reporting period, what has been the greatest challenge your ESI program has experienced? [7500]
11. During the reporting period, what accomplishments have been achieved in your ESI program? [7500]
12. What changes have you made or are planning to make in your ESI program during the next fiscal year? Please comment on why the changes are planned. [7500]
13. What do you estimate is the impact of your ESI program (including premium assistance) on enrollment and retention of children? How was this measured? [7500]
14. Identify the total state expenditures for providing coverage under your ESI program during the reporting period. (For states offering premium assistance under a family coverage waiver or for states offering employer sponsored insurance or premium assistance under a demonstration.) [7500]
15. Provide the average amount each entity pays towards coverage of the beneficiary under your ESI program:
State:
Employer:
Employee:
16. If you offer a premium assistance program, what, if any, is the minimum employer contribution? [500]
17. Do you have a cost effectiveness test that you apply in determining whether an applicant can receive coverage (e.g., the state's share of a premium assistance payment must be less than or equal to the cost of covering the applicant under SCHIP or Medicaid)? [7500]
18. Is there a required period of uninsurance before enrolling in your program? If yes, what is the period of uninsurance? [500]
19. Do you have a waiting list for your program? Can you cap enrollment for your program? [500]

PROGRAM INTEGRITY (COMPLETE ONLY WITH REGARD TO SEPARATE SCHIP PROGRAMS (I.E. THOSE THAT ARE NOT MEDICAID EXPANSIONS)

Does your state have a written plan that has safeguards and establishes methods and procedures for:

- (1) prevention
- (2) investigation
- (3) referral of cases of fraud and abuse?

Please explain: [7500]

Yes to all three. Each CHIP contractor is required to establish written policies and procedures for the detection and prevention of fraud and abuse that may be committed by providers within their networks, by enrollees, or by the CHIP contractor's employees. Each CHIP contractor must designate appropriate staff to be responsible for the proactive detection, prevention, and elimination of instances or patterns of fraud and abuse involving services to enrollees.

CHIP contractors are required to include written provisions in all their contracts with providers and subcontracted entities stating that payments for their services are derived from government funds. Accordingly, each CHIP contractor is required to advise its providers and subcontractors of the prohibitions against fraudulent activities relating to their involvement with the program.

Fraud and abuse detection activities must be compatible with the requirements of appropriate law enforcement agencies responsible for fraud and abuse detection and prosecution. CHIP contractors are held responsible for referring information on suspected fraudulent activities of subcontractors, providers, employees, and enrollees to relevant law enforcement agencies and must cooperate fully with the investigation and prosecution by appropriate law enforcement agencies.

In the event of successful prosecution, each CHIP contractor is required to take action to suspend or terminate the person(s) or entity involved in fraudulent activities. CHIP contractors are required to notify the Department of any actions being taken against a person(s) or entity resulting in successful prosecution for fraudulent activities. In addition to direct notification, each CHIP contractor is required on an annual basis to report all fraud detection activities. As noted in Section I, the Department revised its reporting tool to better capture fraud and abuse activities and to update any changes by contractors in their fraud detection policies and procedures.

For the reporting period, please indicate the number of cases investigated, and cases referred, regarding fraud and abuse in the following areas:

Provider Credentialing		
Number of cases investigated		
Number of cases referred to appropriate law enforcement officials		

	29	Number of cases investigated
		Number of cases referred to appropriate law enforcement officials
	Beneficiary Eligib	pility
	15	Number of cases investigated
	0	Number of cases referred to appropriate law enforcement officials
	Are these cases for	or:
	SCHIP 🛛	
	Medicaid and	SCHIP Combined
3.	Does your state rel	y on contractors to perform the above functions?
	⊠ Yes, pleas	e answer question below.
	☐ No	
4.	•	on contractors to perform the above functions, how does your state provide contractors? Please explain: [7500]

The Department has developed a monitoring report that has to be submitted by our contractors on a yearly basis. Each contractor is required to keep the Department informed of changes to its written policies and procedures for the detection, prevention, and reporting of fraud and abuse.

CHIP contractors must provide an organization chart of the office(s)/department(s) responsible for confirming fraud and abuse activity. The names and telephone numbers of management must be included, along with the position titles of other staff members. The contractor must provide information on senior management personnel to whom the fraud and abuse department directly reports. Contractors are also required to provide a single point of contact for the Department when communicating about fraud and abuse issues.

Contractors must identify what departments/employees are specifically trained in fraud and abuse detection, who provides the training, how often the training is provided to each group of employees, and whether training is voluntary or mandatory. The contractors also have to provide the avenues of communication that are available between fraud and abuse staff and the contractors' personnel.

Each contractor must provide the Department with a copy of its provider application. The Department reviews these applications to determine the following: (1) whether the application includes a question that requires the disclosure of any convictions of certain offenses pertaining to fraud and abuse; and (2) whether the provider has been excluded from providing services under the Medicaid and/or Medicare programs. In addition, the Department asks contractors if they are checking their provider network against the exclusionary lists of Medicaid and Medicare providers that are maintained by the Office of Medical Assistance Programs and the Office of Inspector General, and how often they are checking these lists.

The Department questions if the contractor took action to suspend or terminate the provider, subcontractor, employee, or member in the event of successful prosecution, and whether the Department was notified immediately.

When the Department notifies the contractor of a potential fraud and/or abuse situation, the contractor is required to provide PID with a preliminary update in ten (10) days, and then provide an update every thirty (30) days until the case has been resolved.

The contractors are to report which of the following detection methods are being utilized: manual detection (specify), audits (specify), specific fraud detection software and what it achieves, case referrals, and others.

An individual's legal rights are not to be infringed upon when under investigation for suspected fraud and abuse. Contractors must explain how an individual is afforded due process of law.

The Department wants to know what procedures the contractor employs for referring suspected fraud and abuse cases to the appropriate law enforcement officials.

Contractors are required to report whether they have dedicated toll-free hotlines for reporting suspected fraud and abuse activity. They are also required to report the toll-free number, the hours of operation, and the location of the hotline. If the hotline is outsourced, the name and location of the organization is to be provided. The Department is to be notified of any changes to the number or hours.

The contractors are to notify the Department of any means available to the providers to verify an individual's eligibility prior to providing a service.

CHIP contractors are required to include written provisions in all their contracts with providers and subcontracted entities stating that payments for their services are derived from government funds. Accordingly, each CHIP contractor is required to advise its providers and subcontractors of the prohibitions against fraudulent activities relating to their involvement with the program. CHIP contractors are required to advise the Department how they monitor their contractors and/or subcontractors to assure they are providing the same level of fraud and abuse procedural protections as set forth in the contract for the CHIP contractors.

The Department asks for the following information on fraud detection activities on an annual basis:

- How many fraud and abuse referrals were received in this contract year?
- How many of the referrals received in this contract year were identified through activities internal to the contractor?
- How many of the referrals received in this contract year were identified through outside sources?
- How many of the referrals received in this contract year were excused or determined to be unfunded?
- How many referrals received in this contract year are currently pending?
- How many referrals received in previous contract years are currently pending?
- What is the total dollar amount involving cases that have been confirmed during this contract year?
- What is the total dollar amount recouped in this contract year for cases received in this contract year?
- What is the total dollar amount recouped this contract year for cases received in previous contract years?
- How many of the total referrals received this contract year involved a provider?
- Provide names of CHIP providers who had their enrollment revoked during this contract year.

- Provide a description of underlying conduct resulting in confirmed cases involving providers.
- How many of the total referrals received this contract year involved a member? How many were confirmed?
- Was any action taken by the contractor? Describe any action taken.
- How many referrals involved an employee?
- Provide a description of underlying conduct resulting in confirmed cases involving employees.
- How many of the referrals involved a contractor or subcontractor?
- Provide a description of underlying conduct resulting in confirmed cases involving contractors or subcontractors.
- Provide name(s) of contractors or subcontractors of any confirmed cases.
- Has any contract been revoked as a result of investigation?
- How many cases were referred to law enforcement entities?
- How many cases referred were accepted by law enforcement entities?

Enter any Narrative text below. [7500]

SECTION IV: PROGRAM FINANCING FOR STATE PLAN

1. Please complete the following table to provide budget information. Describe in narrative any details of your planned use of funds below, including the assumptions on which this budget was based (per member/per month rate, estimated enrollment and source of non-Federal funds). (*Note: This reporting period =Federal Fiscal Year 2007. If you have a combination program you need only submit one budget; programs do not need to be reported separately.*)

COST OF APPROVED SCHIP PLAN

Benefit Costs	2007	2008	2009
Insurance payments	0	0	0
Managed Care	271997132	333116585	400338646
Fee for Service			
Total Benefit Costs	271997132	333116585	400338646
(Offsetting beneficiary cost sharing payments)	-3438740	-11304758	-21578368
Net Benefit Costs	\$ 268558392	\$ 321811827	\$ 378760278

Administration Costs

2. What

Personnel	889000	1000000	1250000
General Administration	4700507	6925920	7048698
Contractors/Brokers (e.g., enrollment contractors)			
Claims Processing			
Outreach/Marketing costs	4905849	4500000	4500000
Other (e.g., indirect costs)			
Health Services Initiatives			
Total Administration Costs	10495356	12425920	12798698
10% Administrative Cap (net benefit costs ÷ 9)	29839821	35756870	42084475

Federal Title XXI Share	189951886	226813735	266886598
State Share	89101862	107424012	124672378
TOTAL COCTO OF ARRESOVER COLUB RI AN	279053748	33/2377/7	301558076

TOTAL COSTS OF APPROVED SCHIP PLAN	279053748	334237747	391558976

were th	e sources of non-Federal funding used for State match during the reporting period?
	State appropriations County/local funds Employer contributions Foundation grants Private donations Tobacco settlement Other (specify) [500]

3. Did you experience a short fall in SCHIP funds this year? If so, what is your analysis for why there were not enough Federal SCHIP funds for your program? [1500]

No shortfall was experienced

4. In the table below, enter 1) number of eligibles used to determine per member per month costs for the current year and estimates for the next two years; and, 2) per member per month cost rounded to a whole number. If you have SCHIP enrollees in a fee for service program, per member per month cost will be the average cost per month to provide services to these enrollees.

	2007		2008		2009		
	# of eligibles	\$ PMPM	# of eligibles	\$ PMPM	# of eligibles	\$ PMPM	
Managed Care		\$		\$			\$
Fee for Service		\$		\$			\$

Enter any Narrative text below. [7500]

For per member per month rate, we used the following formula:

2007: 157,732 (avg. enrollment) x \$142 pmpm (weighted avg.) x 12 months 2008: 171,486 (avg. enrollment) x \$156 pmpm (weighted avg.) x 12 months 2009: 194,061 (avg. enrollment) x \$163 pmpm (weighted avg.) x 12 months

Note: These average enrollment numbers exclude the children enrolled in the At Cost program.

SECTION V: 1115 DEMONSTRATION WAIVERS (FINANCED BY SCHIP)

Please reference and summarize attachments that are relevant to specific questions.

If you do not have a Demonstration Waiver financed with SCHIP funds skip to Section VI. If you do, please complete the following table showing whom you provide coverage to.

	SCHIP Non-HIFA Demonstration Eligibility				HIFA Waiver Demonstration Eligibility			
		* Upper % of FPL are defined as Up to and Including						
Children	From	% of FPL to	% of FPL *	From	% of FPL to	% of FPL *		
Parents	From	% of FPL to	% of FPL *	From	% of FPL to	% of FPL *		
Childless Adults	From	% of FPL to	% of FPL *	From	% of FPL to	% of FPL *		
Pregnant Women	From	% of FPL to	% of FPL *	From	% of FPL to	% of FPL *		

	al number of children and adults ever enrolled (an unduplicated enrollment count) in your ration during the reporting period.
	Number of children ever enrolled during the reporting period in the demonstration
	Number of parents ever enrolled during the reporting period in the demonstration
	Number of pregnant women ever enrolled during the reporting period in the demonstration
	Number of childless adults ever enrolled during the reporting period in the demonstration
of children? You	ou found about the impact of covering adults on enrollment, retention, and access to care are required to evaluate the effectiveness of your demonstration project, so report here made in this evaluation, specifically as it relates to enrollment, retention, and access to [1000]

Please provide budget information in the following table for the years in which the demonstration is approved. Note: This reporting period (Federal Fiscal Year 2007 starts 10/1/06 and ends 9/30/07).

COST PROJECTIONS OF DEMONSTRATION (SECTION 1115 or HIFA)	2007	2008	2009	2010	2011
Benefit Costs for Demonstration Population #1 (e.g., children)					
Insurance Payments					
Managed care per member/per month rate @ # of eligibles					
Fee for Service Average cost per enrollee in fee for service					
Total Benefit Costs for Waiver Population #1					

Benefit Costs for Demonstration Population #2

			_
(e.g., parents)			
Insurance Payments			
Managed care			
per member/per month rate for managed care			
Fee for Service			
Average cost per enrollee in fee for service			
Total Benefit Costs for Waiver Population #2			
			_
Panalit Casts for Domanstration Banulation #2			
Benefit Costs for Demonstration Population #3 (e.g., pregnant women)			
Insurance Payments			
Managed care			
per member/per month rate for managed care			
Fee for Service Average cost per enrollee in fee for service			
Total Benefit Costs for Waiver Population #3			
Total Benefit Costs for Walver Population #3			
Benefit Costs for Demonstration Population #4			
(e.g., childless adults)	 		
Insurance Payments			
Managed care			
per member/per month rate for managed care			
Fee for Service			
Average cost per enrollee in fee for service			
Total Benefit Costs for Waiver Population #3			
Total Benefit Costs			
(Offsetting Beneficiary Cost Sharing Payments)			
Net Benefit Costs (Total Benefit Costs - Offsetting			
Beneficiary Cost Sharing Payments)			
Administration Costs	 	 	
Personnel			
General Administration			
Contractors/Brokers (e.g., enrollment contractors)			
Claims Processing			
Outreach/Marketing costs			
Other (specify)			
Total Administration Costs			
10% Administration Costs 10% Administrative Cap (net benefit costs ÷ 9)			
10 /0 Auministrative Cap (flet benefit costs ÷ 9)			
Federal Title XXI Share			
State Share			
Grare Griare			

When was your budget last updated (please include month, day and year)? [500]

TOTAL COSTS OF DEMONSTRATION

Other notes relevant to the budget: [7500]

SECTION VI: PROGRAM CHALLENGES AND ACCOMPLISHMENTS

For the reporting period, please provide an overview of your state's political and fiscal environment as it relates to health care for low income, uninsured children and families, and how this environment impacted SCHIP. [7500]

The Governor continues his support of reducing the number of uninsured children in Pennsylvania by providing continued funding for CHIP. In his budget for the current state fiscal year, the Governor provided second year funding for the "Cover All Kids" initiative that resulted in the expansion of CHIP, providing access to affordable, comprehensive health care coverage for all uninsured children in Pennsylvania. The Governor again challenged us to increase our enrollment by an additional 10 percent.

In January 2007, Governor Rendell introduced his Prescription for Pennsylvania. The Prescription for Pennsylvania is a set of integrated, achievable, practical strategies focused on driving down costs, providing access to universal coverage, improving the quality of health care and driving down the inefficiencies of the health care system. A key component of this strategy is Cover All Pennsylvanians (CAP). CAP will make affordable basic health insurance available to eligible small businesses that do not presently offer health insurance to their employees and to the uninsured. This coverage will be offered through the private insurance market.

Governor's Office of Health Care Reform: The Governor's Office of Health Care Reform continues to encourage and initiate statewide healthcare efforts relating to both children and adults. In addition to the four initiatives reported in our annual report last year: (1) childhood obesity, (2) mental health, (3) early childhood interventions relating to preventive care and education, and (4) the need for a medical home, the Governor has introduced legislation to address standards for chronic care, patient safety, emergency room over utilization, extended physician office hours, maximum use of physician extenders such as certified nurse practitioners and physician assistants, consolidation of Rx purchasing for both state agencies and state employees, and pay-for-performance. These initiatives, along with others, are still in the developmental stages or are before the legislature for consideration so their overall impact on SCHIP cannot be determined at this point.

During the reporting period, what has been the greatest challenge your program has experienced? **[7500]**

Reaching Pennsylvania's remaining uninsured children and teens has been a great challenge for CHIP. The multi-pronged marketing and outreach approach discussed in Section III describes how the program rose to that challenge. The result has been an increase in enrollment numbers in all categories of the program.

During the reporting period, what accomplishments have been achieved in your program? [7500]

Pennsylvania was fortunate to successfully expand its CHIP eligibility from 200% of the FPL to 300% of the FPL through the Governor's Cover All Kids initiative. Since its implementation in March 2007, Pennsylvania's CHIP enrolled 4,233 children who would not have been previously eligible. Overall, Pennsylvania CHIP has enjoyed an 11.6% increase in enrollment over September 2006. The expanded outreach implemented as a result of the Cover All Kids initiative is also credited with an increase in enrollment for children in Medicaid.

What changes have you made or are planning to make in your SCHIP program during the next fiscal year? Please comment on why the changes are planned. [7500]

Premium Assistance Program (PAP) – Depending upon the final legislation resulting from efforts to reauthorize SCHIP, Pennsylvania intends to take the appropriate steps to implement a Premium Assistance Program for SCHIP. The proposed PAP would entail the use of federal and state funds to subsidize the purchase of employer-sponsored or other private health insurance for all beneficiaries of CHIP. Use of the PAP will build on the employer-based system and should reduce public costs by having the employers provide a portion of the premium costs. Additionally, subsidizing employer based insurance may strengthen low-income workers' attachment to the workforce and premium assistance may permit the entire family to be covered under one health plan. Pennsylvania's PAP will subcontract with the Department of Public Welfare's very successful Health Insurance Premium Payment (HIPP) program to assist in the administration of the PAP. PAP will not apply to families with income that exceeds 300% FPL, the non-Federal subsidy group.

CHIP and its marketing partners are rolling out a CHIP Community Marketing Initiative in response to feedback from our advocate and community partners to augment our existing partnerships with community organizations in order to boost CHIP awareness and enrollment.

CHIP has set aside marketing dollars for grassroots connections with various organizations throughout the state. Community organizations with established trusted relationships in their communities have been invited to share ideas that will help to reach uninsured children and teens and get them enrolled in CHIP.

CHIP is currently working on an automated phone and email message pilot project that will deliver a CHIP message to all families in a school district via telephone call blasts, email blasts and school web sites.

CHIP is developing a web-based Community Partner Toolkit for its community partners that will provide them easy access to approved marketing tools that they can reproduce in coordination with their outreach and communication efforts about the CHIP program. It will offer a variety of CHIP tools, including downloadable print materials, PSAs and other marketing and outreach pieces.

HEDIS Reporting: In the upcoming year, the CHIP and adultBasic Office will be adding new HEDIS measures for review. The new measures are related to lead screening, testing for pharyngitis, treatment for upper respiratory infections, follow-up care for children prescribed ADHD medication and annual dental visits.

The addition of these new measures will further enable the CHIP program to ascertain the overall health of children in the program as well as to begin to think in terms of other health improvement initiatives we may want or need to address in the future.

Acquisition of an External Review Organization for Implementation of Quality Improvement Initiatives: For the first time, the CHIP and adultBasic Office has acquired an external quality review organization (EQRO) to assist us in developing quality improvement initiatives to address emergency room over utilization and obesity (BMI screening), two initiatives we have long tried to get underway. 2007 will be used as our baseline year to track and improve these areas of concern with the intention of developing pay-for-performance incentives based on the level of improvement. (See attachment – CHIP Performance Improvement Projects and BMI summary).

In addition to the two initiatives noted, our EQRO will also produce a formal report card which will display results of our HEDIS and CAHPS rates.

Automated Referrals – Pennsylvania continues to seek additional avenues to assist in the retention of children in its CHIP and Medicaid programs. One area where leakage occurs that is under the control of the agencies involved is the transfer of children between the CHIP and Medicaid programs.

Currently, all transactions are done manually, causing either delay in a transfer or, in the worst cases, children losing coverage due to a transfer not occurring. In Spring 2008, we will pilot an auto referral process in which the IT systems will transfer the required data between the two agencies and track the end results of the process. We expect to have this process in place statewide by early Summer 2008.

Southern Institutes Retention Initiative – Pennsylvania applied for and was selected as one of eight states to participate with The Southern Institute on Children and Families in a Robert Wood Johnson Foundation funded initiative to improve retention of eligible children in Medicaid and CHIP. The overall goal is to increase the rate of retention of eligible children and adults in Medicaid and SCHIP both at the time of renewal and through changes made during the enrollment period. The Southern Institute will assist our state team in achieving this goal through specialized consultation and technical assistance for the purpose of helping the state team to:

- Adopt simplification eligibility policies and processes focused on retaining eligible children and adults.
- Ensure accuracy of their eligibility determination processes at renewal to decrease inappropriate Medicaid and SCHIP closures.

Update to the Study of Insurance Status in Pennsylvania - Pennsylvania is in the process of updating the 2004 study. The goals of the study are to:

- Develop and produce a comprehensive numerical and qualitative description of Pennsylvania's uninsured population
- Describe who in Pennsylvania does not have access to health insurance coverage and the principal barriers to accessing health insurance

We expect to use the results of the study to further develop and/or revise programs and policies to reduce the number of individuals without health insurance.

Enter any Narrative text below. [7500]